

Best Practices in Data Sharing Kentucky Digital Summit

Why Share Data?

- Improved Constituent Services
- More Effective / Efficient Service Delivery
- Data Accuracy and Consistency
- Increased Program Integrity
- More Informed Policy Decisions

Data Sharing Examples

- Self-Service Personal Information Maintenance
 - Citizen Portals - Name or Address Change and Synchronization
 - Vehicle Sale, Registration, Taxes
- Coordinated Family Services
 - What is the right mix of services for an individual family?
- Cradle-to-Grave Cross-program Correlations Analysis
 - What impacts do family programs have on education outcomes?
 - What impacts do education programs have on criminal justice?
 - What is the cost/benefit of early education vs. later stage intervention?
- Identity Theft
- Compliance and Collections (Identification and Offsets)
- Criminal Justice
- Education P-20 / Longitudinal Data Systems

Barriers to Data Sharing

- Technical
 - Legacy Systems / Data Formats
 - Common Identifiers
 - Data Quality
- Regulatory
 - HIPPA
 - FCRA
 - IRS Code
 - FBI
- Cultural
 - Fiefdoms
 - Fear
 - Misunderstanding

Best Practice Examples

- KY Enterprise Fraud Program
- NC CJLEADS
- WA Labor & Industries Worker's Comp Compliance
- MI Enterprise Fraud Detection System

Implementation Strategies

- File Transfers
- Integrated Data Warehouse
- Data Federation / Master Data Management

Closing Thoughts

- Incubate concept around a “burning platform” issue
- Iterative implementation with quick wins
- Sharing is a two-way proposition – identify wins on all sides
- Maximize the value of data sharing through Analytics
- Executive sponsorship and involvement is critical