

ORACLE®

Mobile Device Management

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Identity & Security
Public Sector | State & Local

Date: April 23, 2013



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Agenda

- Today's Security Challenges
- 2012 Data Breaches
- Enterprise Mobility Challenges
- Mobile Identity Management
- Mobile Identity Standards

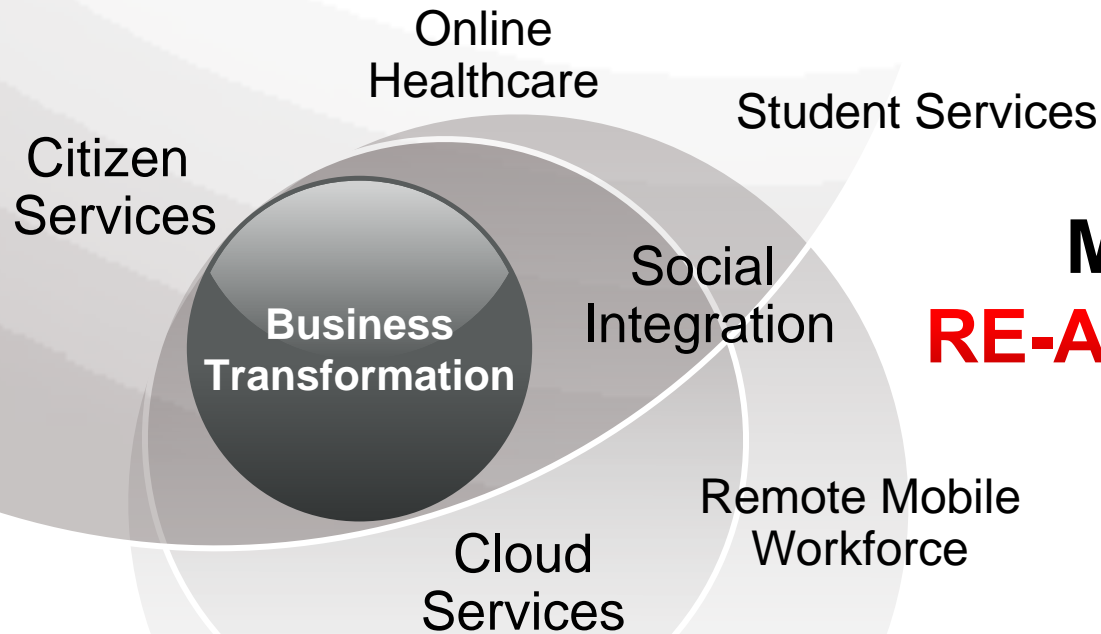


**STEP BY STEP
APPROACH**

**SECURITY
INSIDE
OUT**

**DEFENSE IN
DEPTH**

ORACLE



Most Significant **RE-ARCHITECTURE** in **20 YEARS**

800k Health & Finance records
STOLEN
California Dept of Child Support Services

1.7GB Sensitive DB Leaked

US Bureau of Justice Statistics

3.8M Bank Account #s Leaked

State of South Carolina

Attacks cost \$\$\$\$ in State Government (2012)

First Data Breach Settlement Under HITECH--\$1.5 million

Posted on April 27, 2012 by [Robyn Sterling](#)

HHS reached a settlement on March 12, 2012 with Blue Cross Blue Shield of Tennessee ("BCBST") for \$1.5 million stemming from a 2009 data breach. This settlement represents the first under the HITECH Act.

Alaska Medicaid Fined \$1.7 M for Possible Patient Data Breach

BY: DYLAN SCOTT | ALASKA | JUNE 27, 2012

HHS Settlement for Lack of HIPAA Safeguards

Posted on April 24, 2012 by [Robyn Sterling](#)

On April 17, 2012, the United States Department of Health and Human Services Office for Civil Rights ("OCR") reached a settlement with Phoenix Cardiac Surgery ("PSC") for alleged violations of the HIPAA Privacy and Security Rules.

State of South Carolina Dept. of Revenue > Approximately 3.8 million Social Security numbers, 387,000 credit and debit card numbers and 657,000 business tax filings were exposed in a recent cyber-attack at the SC Department of Revenue. From <http://www.sctax.org>

STATE OF UTAH : DATA BREACH

**UTAH CTO TAKES THE FALL.
RESIGNATION SOUGHT BY GOV. HERBERT
AFTER BREACH EXPOSES DATA ON
280,000 MEDICAID RECIPIENTS!!!!**

“Some analysts have held up the breach as a classic example of the dangers weak or default passwords controlling access to critical systems and applications pose to enterprises.”

“The state has said it will offer free credit monitoring and identity theft insurance coverage of up to \$1 million for victims of the breach.”



3. Financial Loss

2. Regulatory Fines

1. Brand Decline = Loss of trust from Citizens!

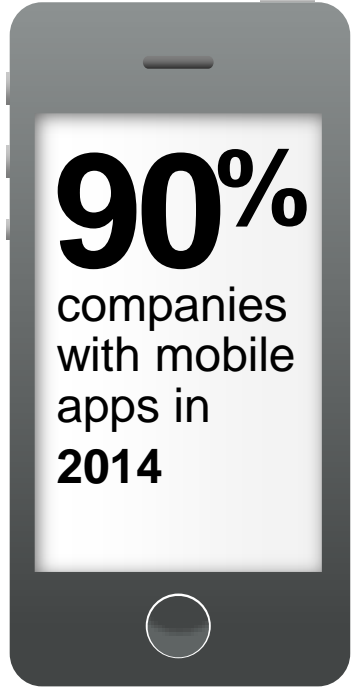
97% PREVENTABLE



Mobile Devices in the Enterprise

- **Employees, Citizens, Students, Vendors
...using mobile devices**

Evolution of BYOD > Bring your own device



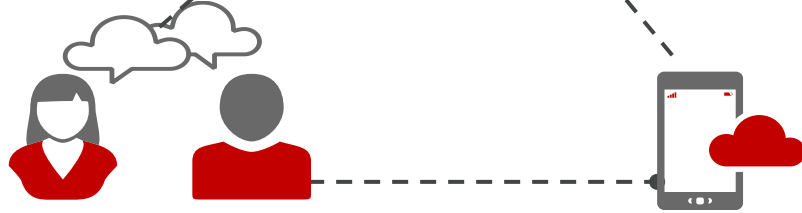
62% will depend on social networking to connect with customers and prospects

76%
Store passwords
ON THE DEVICE

10%
Store passwords
as **PLAIN TEXT**

Source: Information week Aug 2011

Mobile Security is Beyond Device Management



46%

Of organizations that allow BYOD reported experiencing a data or security breach

Source: Trend Micro Survey, Feb 2012

50%

Of helpdesks struggle to keep up with mobile apps support

Source: Mobility Revolution Redux, March 2012

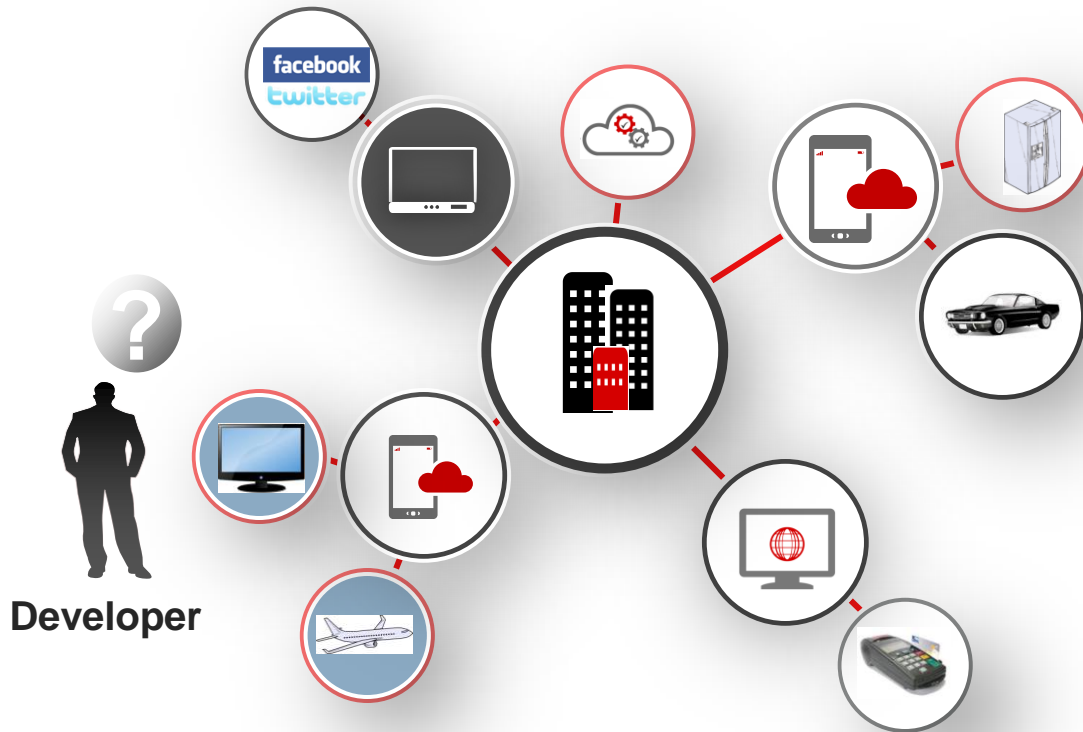
58%

Building corporate app stores

Source: Partnerpedia Survey, Aug 2011

MOBILE SECURITY STARTS FROM INSIDE

Mobile Identity & Access Challenges



- Limited resources to support chatty clients
- No SSO across native mobile applications
- Challenging to secure access to data stored on legacy systems
- Risky to allow business transactions from untrusted devices

Guess: The cost of remediating a breach exceeds the cost of preventing a breach by.....

10X

We need to start taking a proactive approach to security!!!

Identity Theft

- SS #s
- Credit Card Info
- Personal Profile

Quality of Servi

- Denial of Service
- Fraud

Data Security & Integrity

- Collaboration
- Privacy

Regulatory Compliance

- PII
- PCI
- NIST Security Model
- IRS 1075
- HIPPA/HITECH

BUSINESS CHALLENGES HAVE EVOLVED

ORACLE®

Demystifying Mobile Identity Management and Standards

Shujaat Ali
Principal Security Consultant

Oracle Security Solutions



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MOBILE ACCESS INFRASTRUCTURE OUTDATED

Proprietary
VPN Based
Client Server

Brittle

Point 2 Point Inflexible Fragmentation

Expensive

Maintenance

Hard Coded

Internal

Not Scalable

First Generation

Users Only

Slow

Integration

Legacy

Rigid

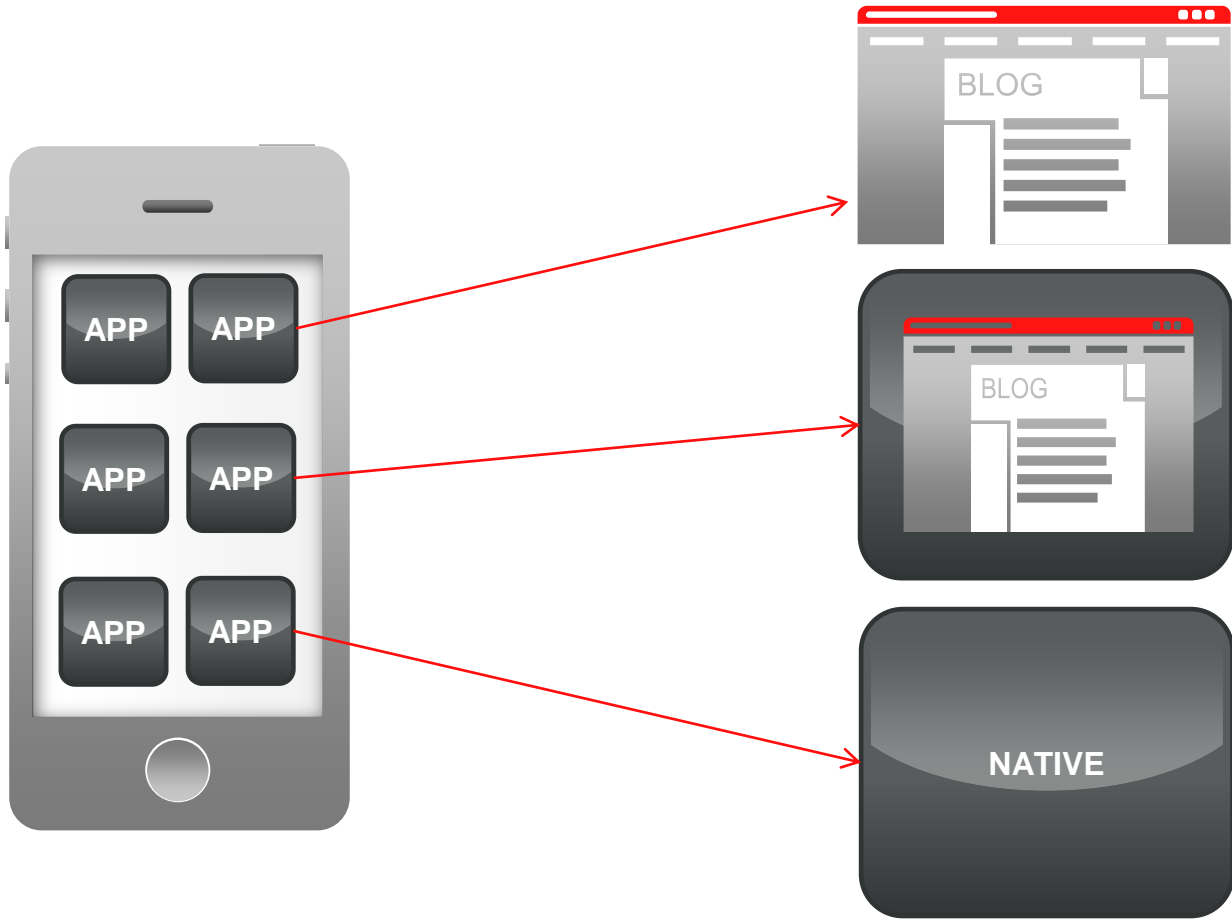
EMPLOYEE
OWNED DEVICES


CHANGING

MOBILE APPLICATIONS
DESIGNED FOR
WIRELESS & 3G

LIMITED POWER
& STORAGE
DEMANDS





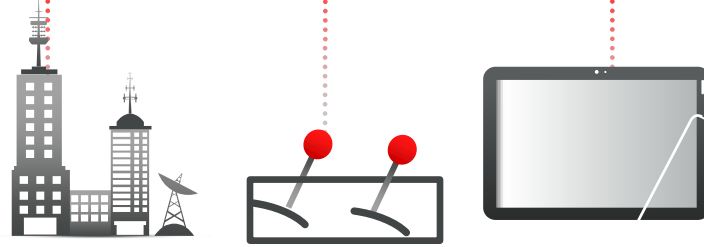
A graphic of a smartphone with a grey back and a white screen. The screen displays a dark blue map with white street names. Overlaid on the map is a white rounded rectangle containing the text 'VPN DOES NOT SCALE' in white, bold, sans-serif font. The word 'REST' is faintly visible in the background of the map.

VPN
DOES NOT SCALE

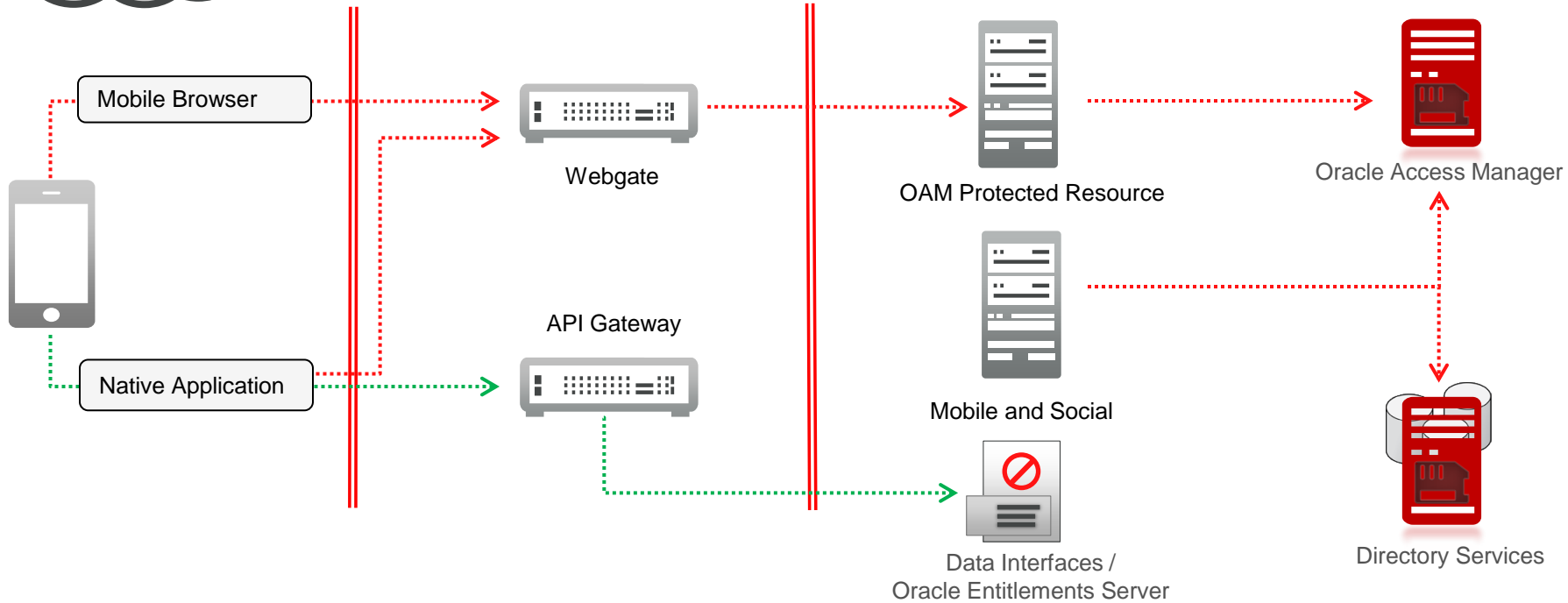
State-full
Cross-network

Lower
Energy Usage

Device
Independent



REST SIMPLIFIES MOBILE APPS



CONTEXT AWARE AUTHENTICATION

Device Aware !

Location Aware !

Time Aware !

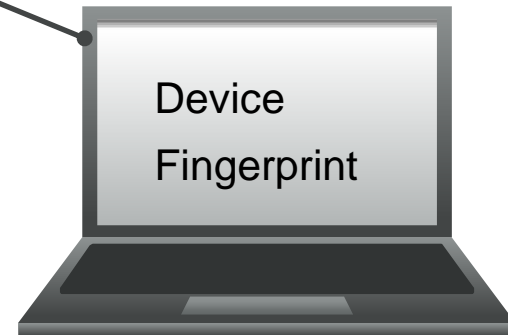


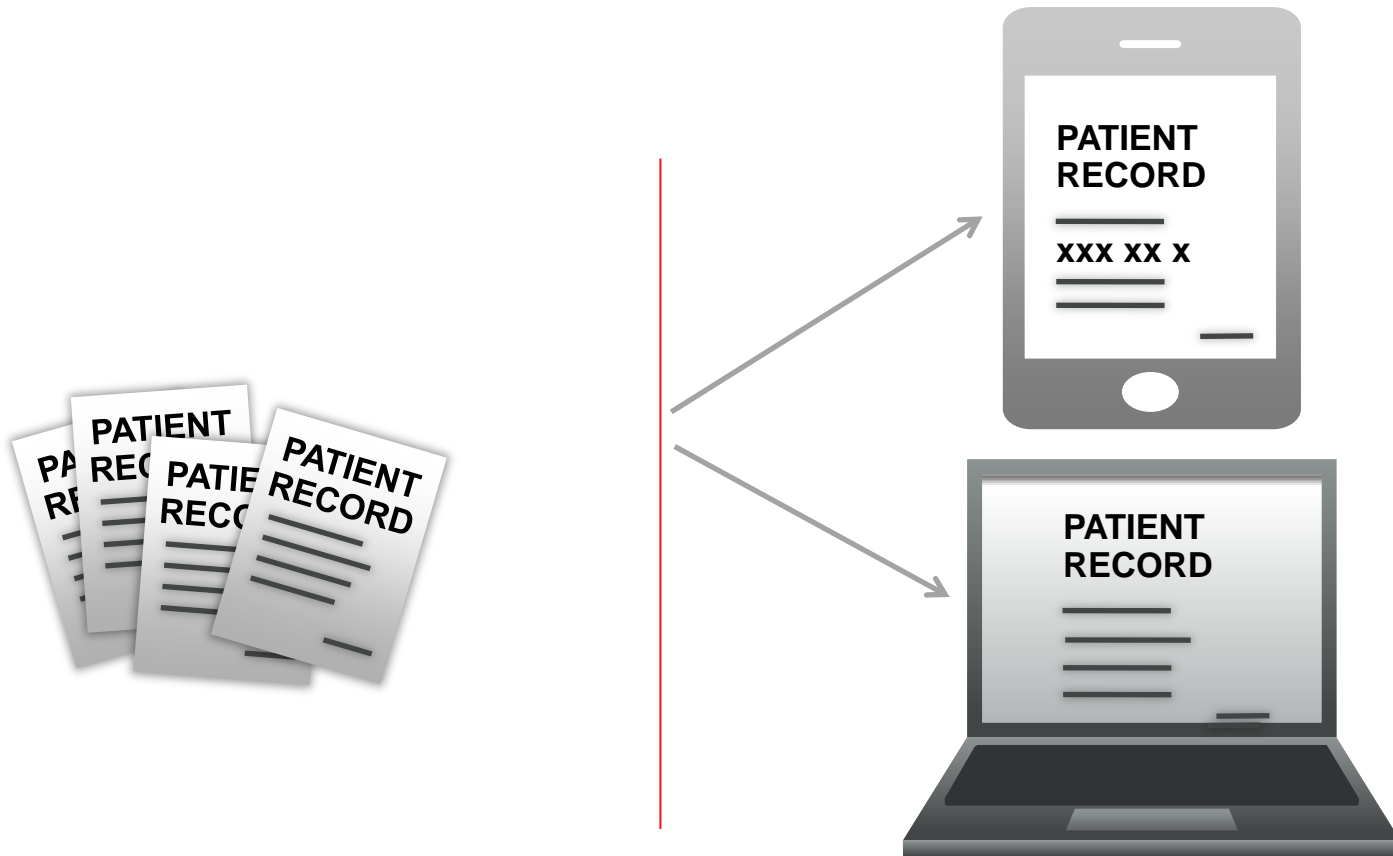
Account

Detail



Device
Fingerprint





Mobile Security Policy

Select



Sign in With Local Account

User Name

Password

Login

Sign in With Other Account

facebook

twitter

Linked in

Google

YAHOO!

Login



Google SIGN UP

Sign in Google

Email

Password

Sign in Stay signed in

Authorize



Google Accounts dkillmer@gmail.com [Sign in as a different user](#)

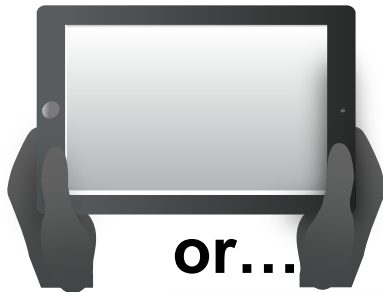
Slc01lwm.us.oracle.com is asking for some information from your Google Account dkillmer@gmail.com

- Email address: Daniel Killmer (dkillmer@gmail.com)
- Language: English

Allow **No thanks**

Remember this approval

REAL EXAMPLE CONNECTING COLLEGE TEST PREP STUDENTS



.....
Blacklist Devices



.....
Better Experience



.....
Single Point of Revocation



MONITORING & REPORTING

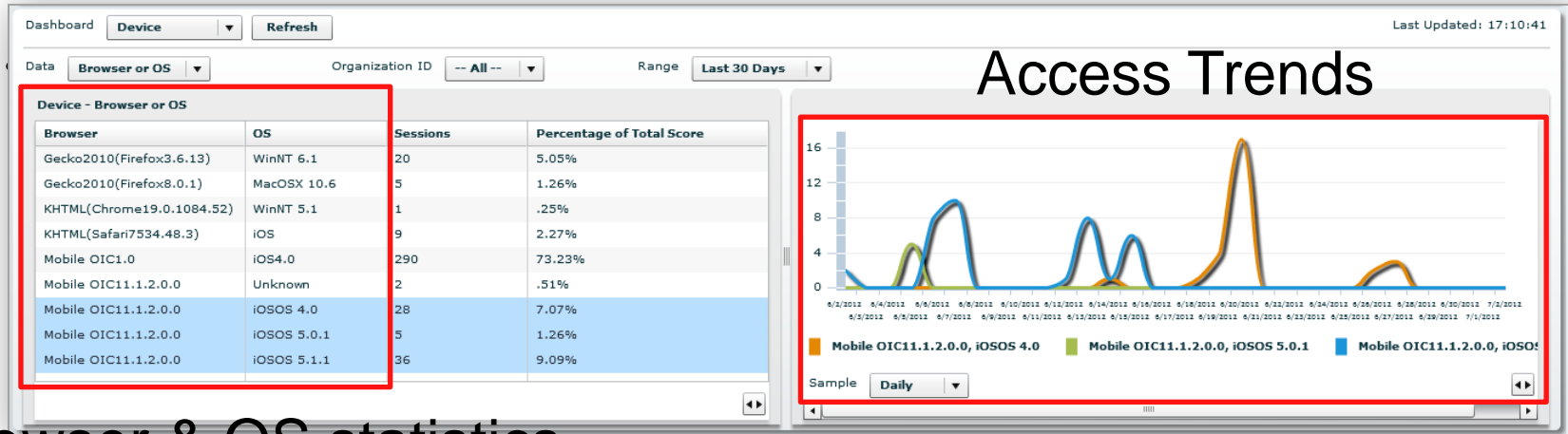
IMMEDIATE VISIBILITY

Alerts

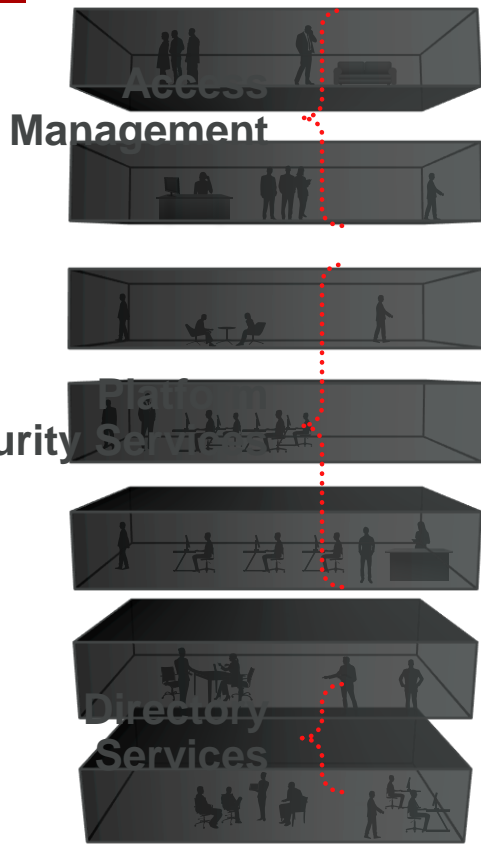
Location

Risk

Row	Session ID	Alerts	User Name	Device ID	Device Type	Client Application Name	Longitude	IP Address	Location	Authentication Status	Session Date	Post authentication Score	Post authentication Action
6	104		ed	103	Mobile device	OICSecurityApp	40.68906	103.37.240.35	United States, Cali...	Success	6/27/2012 4...	0	Allow
7	103		ates	103	Mobile device	OICSecurityApp	40.68906	124.240.10.37	United States, Cali...	Success	6/27/2012 4...	300	Challenge
8	102	Medium Alerts: (1)	ivat1	102	Mobile device	OICSecurityApp	46.68906	10.240.37.124	Private, Private, P...	Blocked	6/27/2012 2...	1000	Block
9	101		dsrm1	101	Mobile device	OICSecurityApp	40.89906	130.35.103.33	United States, Cali...	Pending	6/27/2012 2...	300	Challenge



Browser & OS statistics



Device Tracking

Device Registration

White/Black List

GPS & WIFI Location

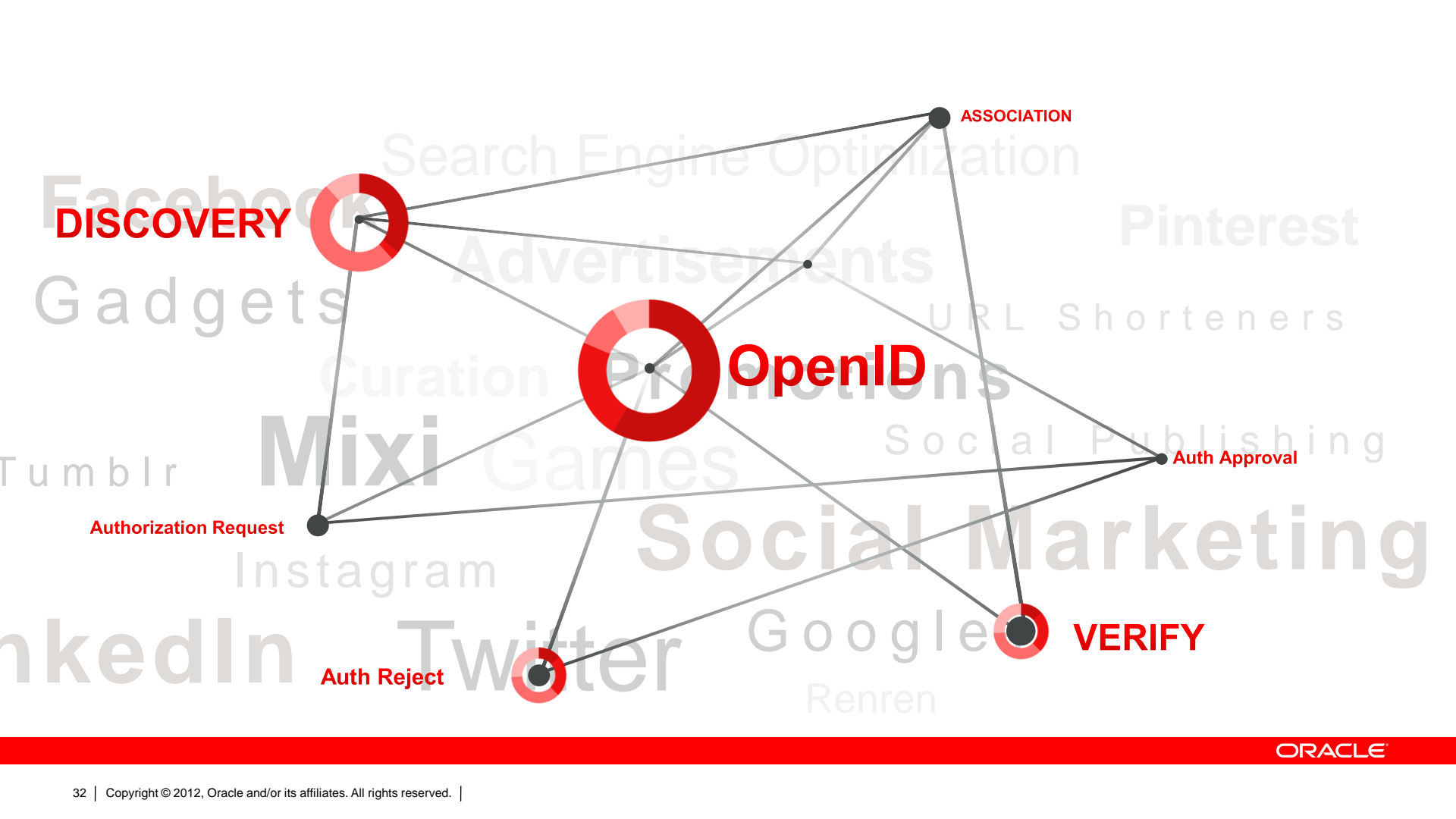
KBA & OTP

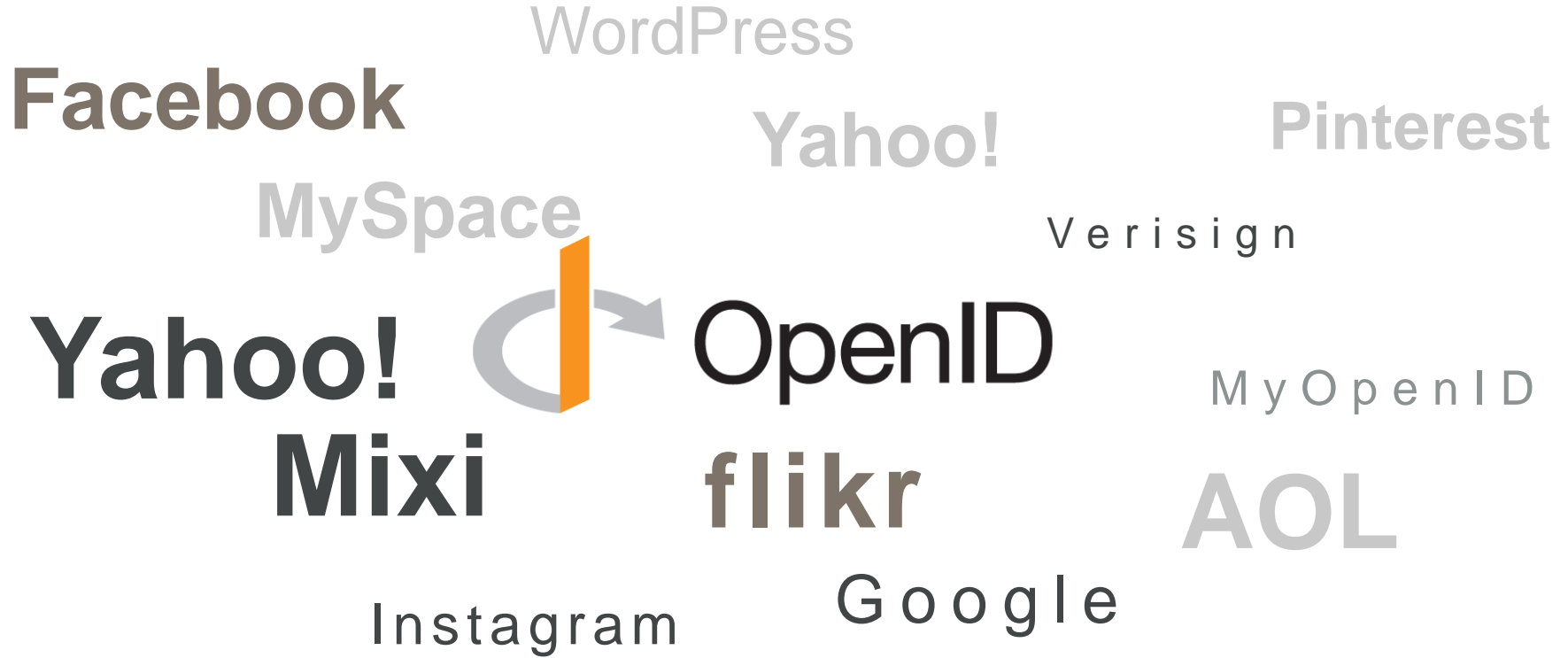
User Registration

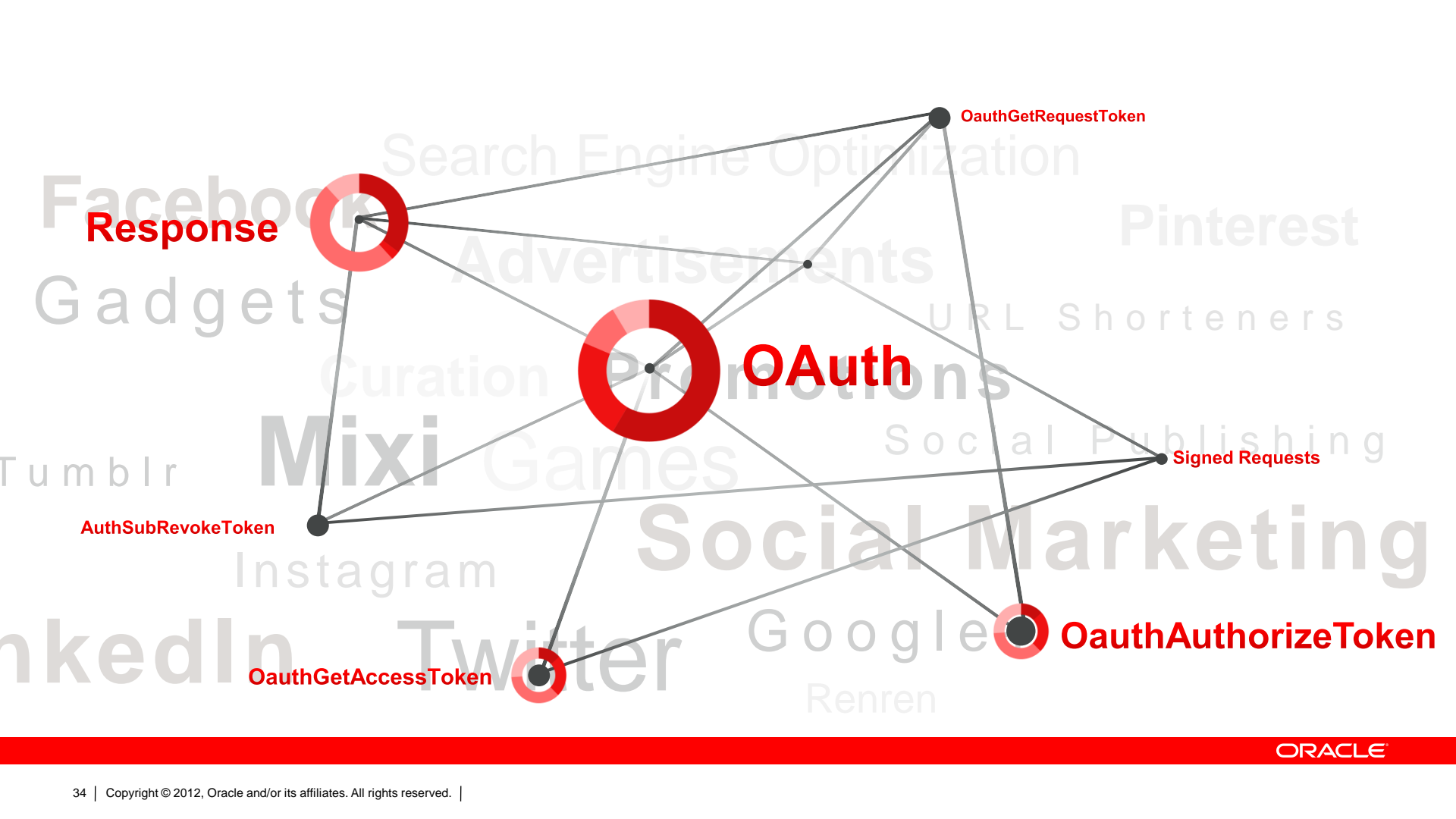
White Pages

Mobile Interfaces

Mobile Identity Management Architecture







Twitter

Photobucket

Dropbox

Facebook

Netflix

MySpace

SmugMug



Yammer

Yahoo!

OpenSocial

Evernote

Vimeo

Triplt

Google

LinkedIn

CURRENT INFRASTRUCTURE WON'T SCALE

REST SIMPLIFIES THE INTERACTION

A COMPLETE MOBILE IDENTITY ARCHITECTURE

Questions?



THANK YOU FOR YOUR ATTENTION

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www.oracle.com/security

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