Practical Approaches for Social Media

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IAP2 Community Engagement Spectrum

Increasing Level of Public Impact

Public participation goal

To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.

Inform

Consult

To obtain public feedback on analysis, alternatives and/or decisions.

Involve

To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.

Collaborate

To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.

Empower

To place final decision-making in the hands of the public.

Random (but useful!) Facts

- Pinterest is the fastest growing social media site today – now 3rd largest behind Facebook and Twitter
- Hispanic and African-American social media users are significantly more likely to support social causes through their networks (Georgetown University, 2011)
- 65% of smartphone users accessed a social network on a mobile device in 2011.

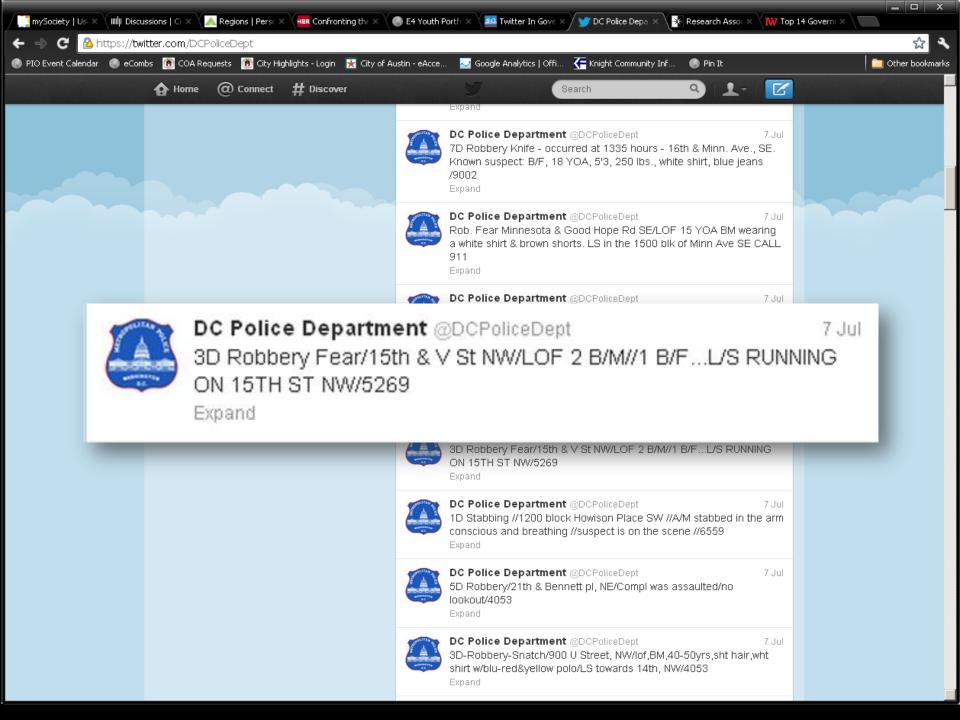
Choosing the right tool

- MyYearbook
- WeeWorld
- Jive
- Yammer
- Forecast
- IdeaScale
- Changeby.us
- MindMixer
- GetSatisfaction
- CivicIdeas

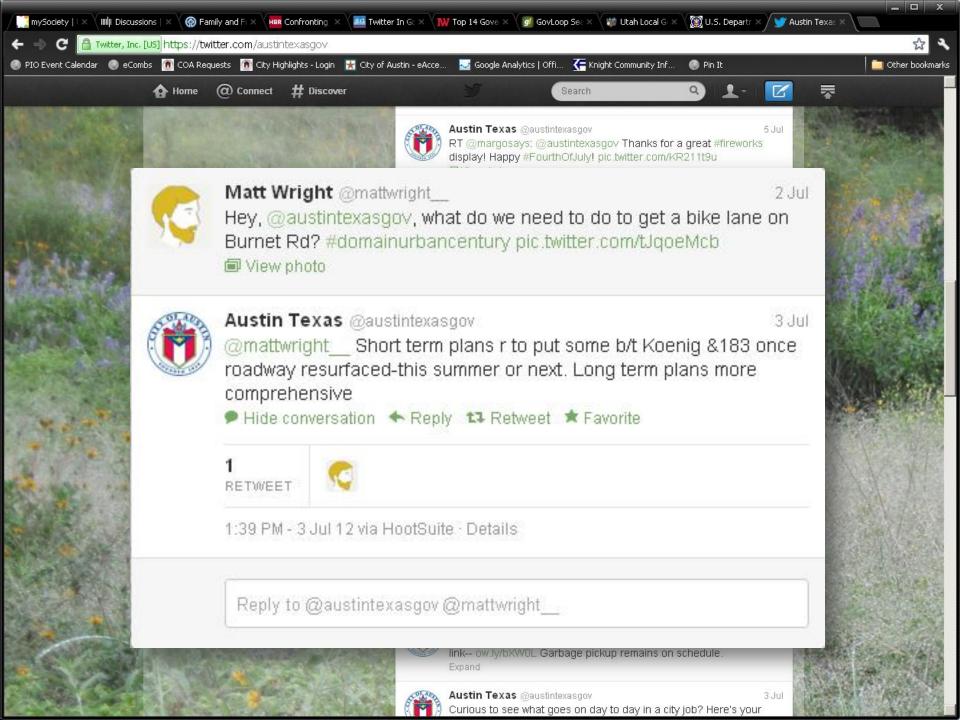
- CoverItLive
- Neighborgoods
- Pinterest
- Ning
- Bebo
- Tagged
- Taringa!
- Jaiku
- Delicious
- Google+

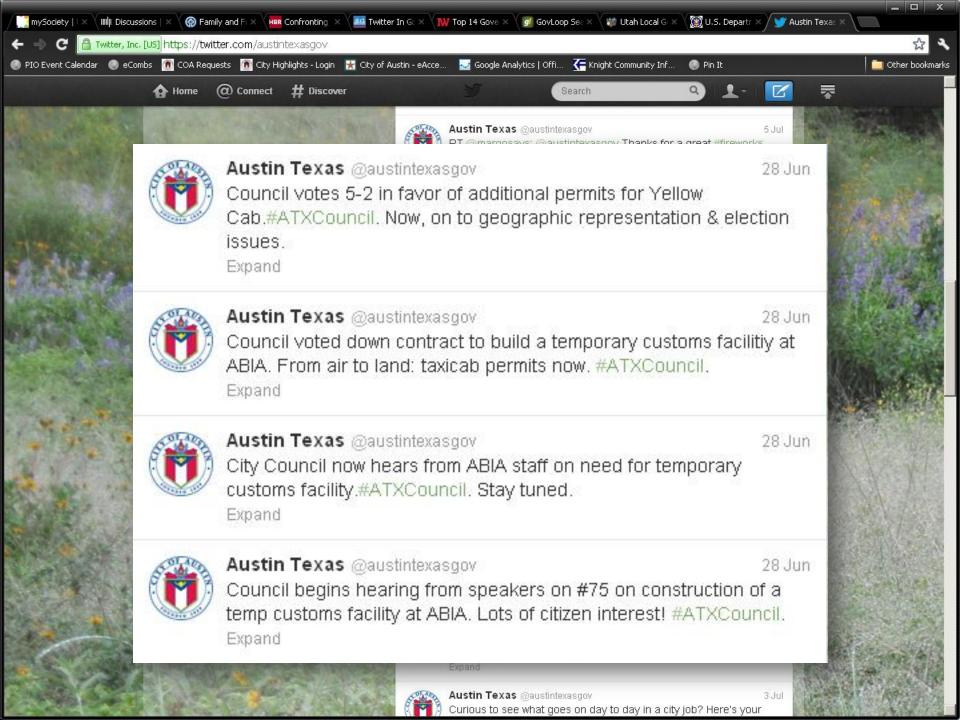
The Usual Suspects

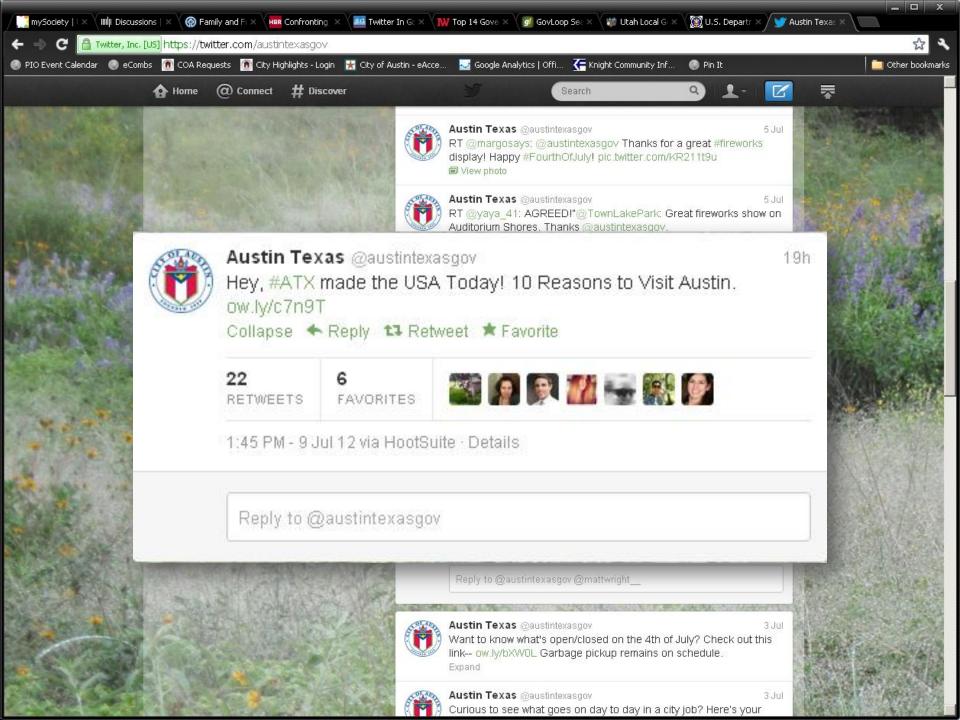






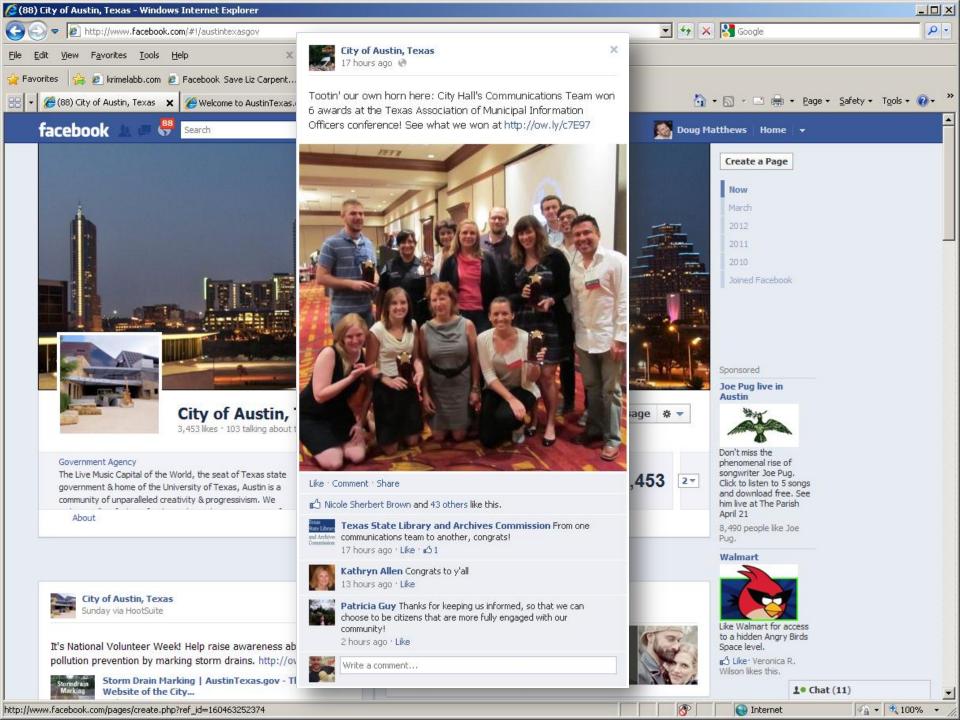


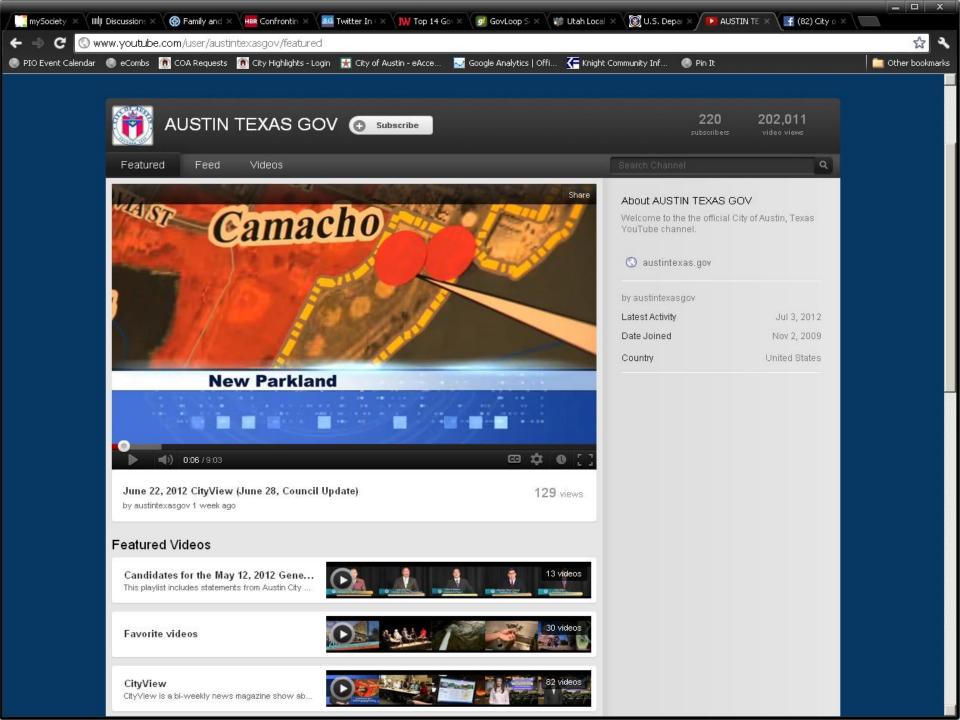


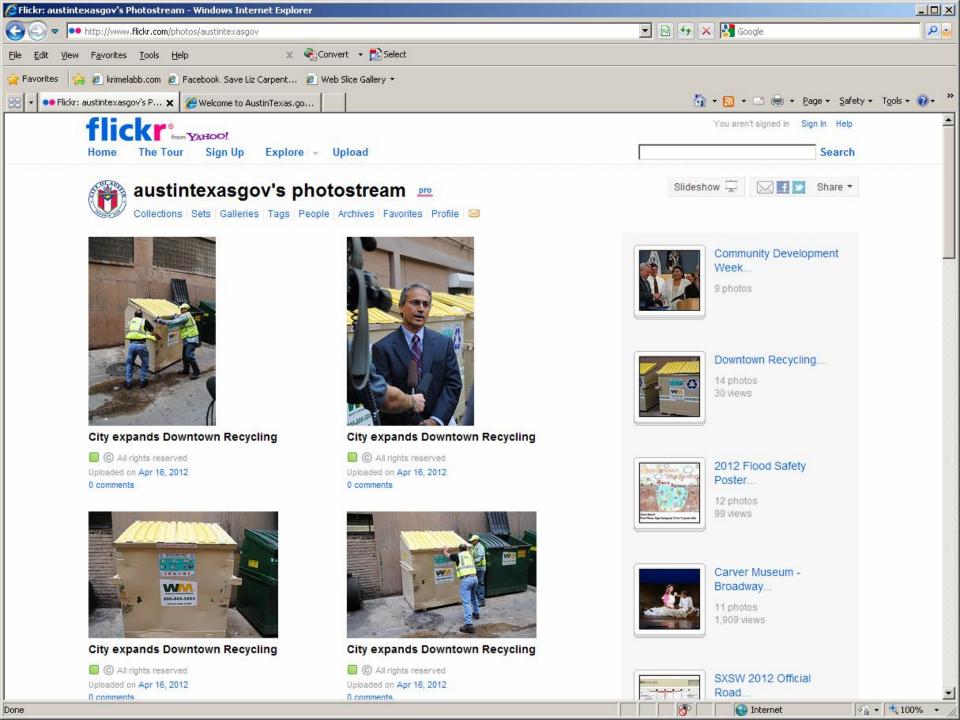


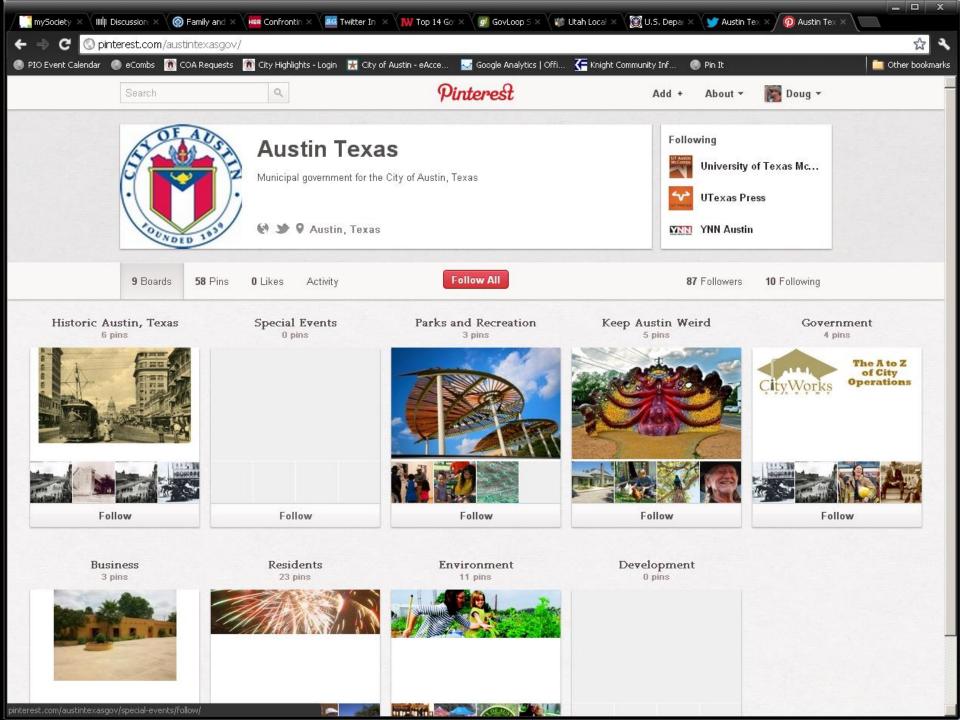


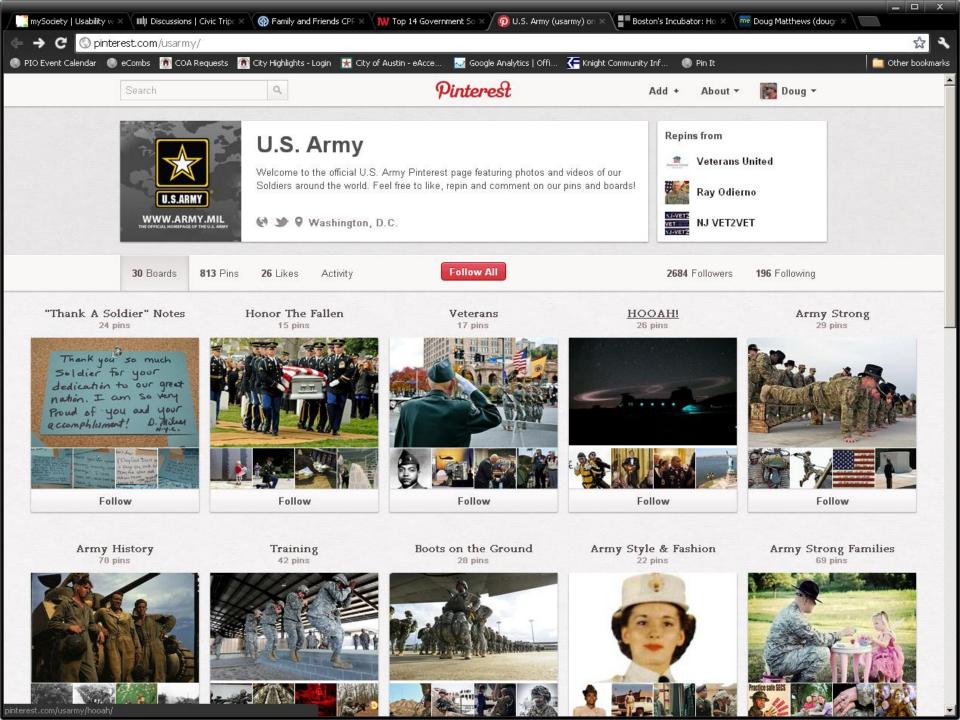








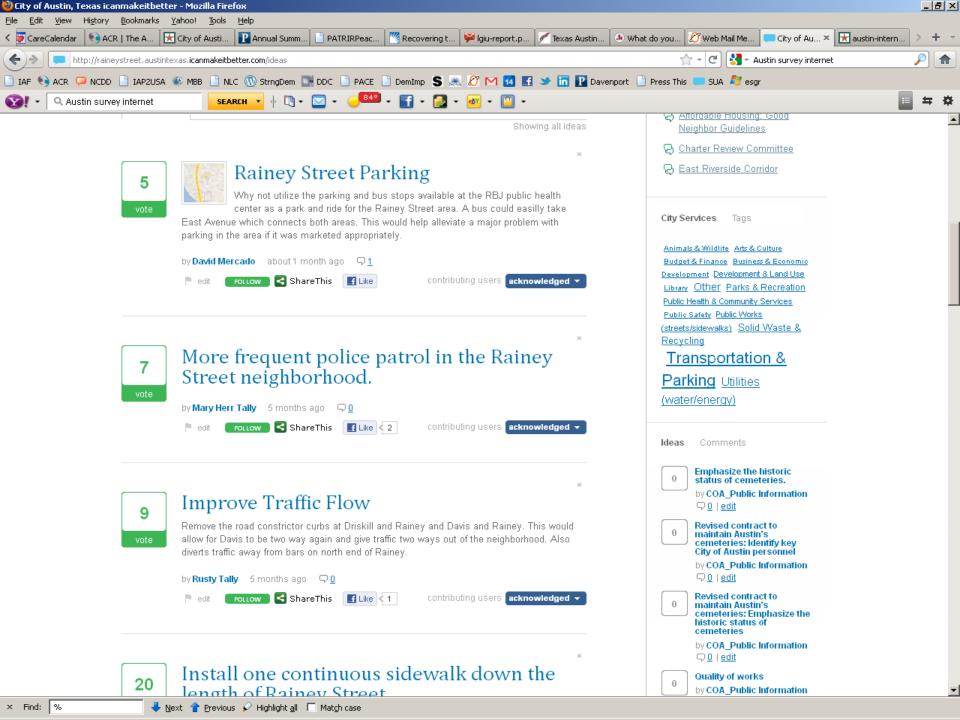






Crowdsourcing







SIGN UP NOW! Share your ideas today!



Introduction Message from Mayor Lee

View this quick welcome video presented by Mayor Lee to better understand how you can help move San Francisco forward! Your city is listening. Share your ideas today!

WATCH THE VIDEO

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PROJECT DETAILS



>> Who's Listening?

>> Rewards Store



Symbolizing Neighborhood Revitalization

JUN 14 - JUN 29, 2012 CLOSED

126

CLOSE

IDEAS CLOSED

Be Friendly To People, You're In San Francisco

JUN 26, 2012 Arthur C



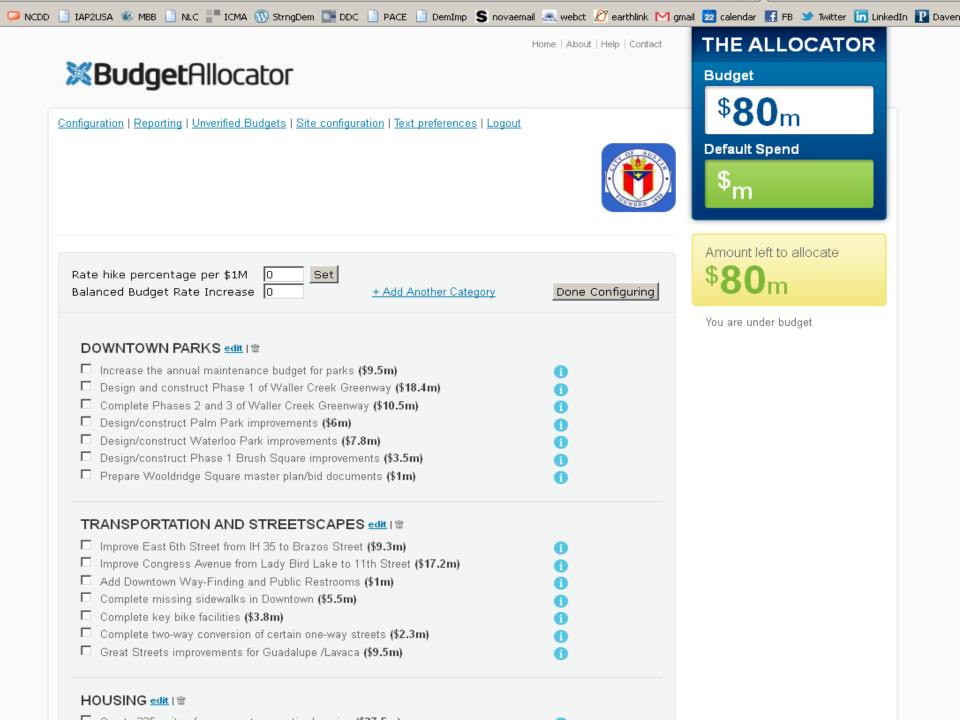


NEXT



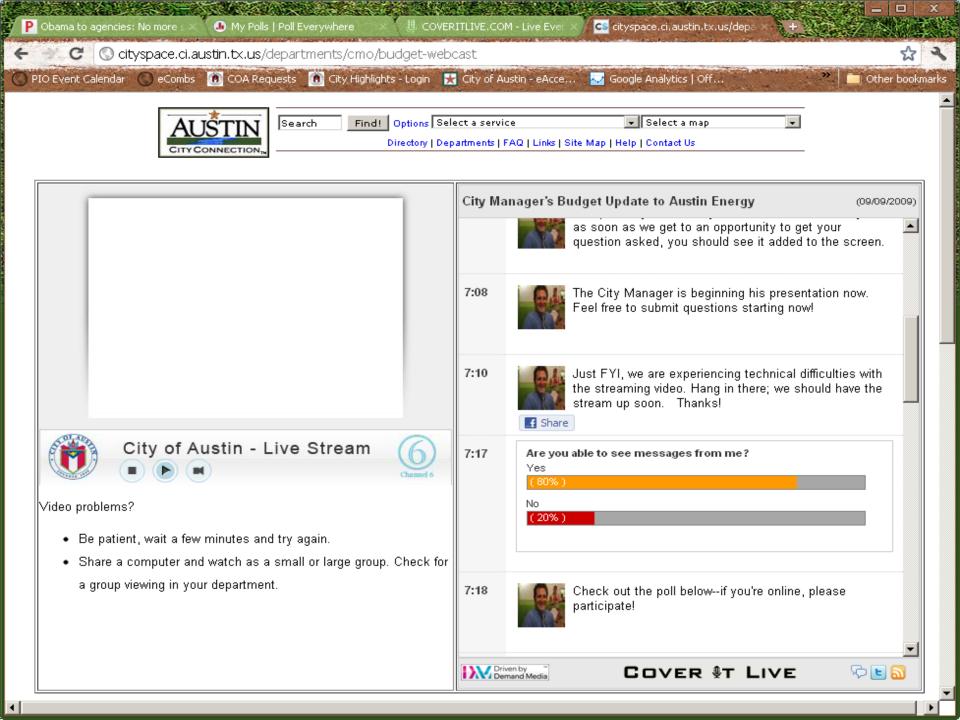
Be Friendly

People, individuals, are not your enemy. In California, people used to be friendly to one another in the 1950s and 1960s, but now, they don't trust anyone. It might be competition. And it might be fear. And, it might be prejudice. But, it doesn't have to be.

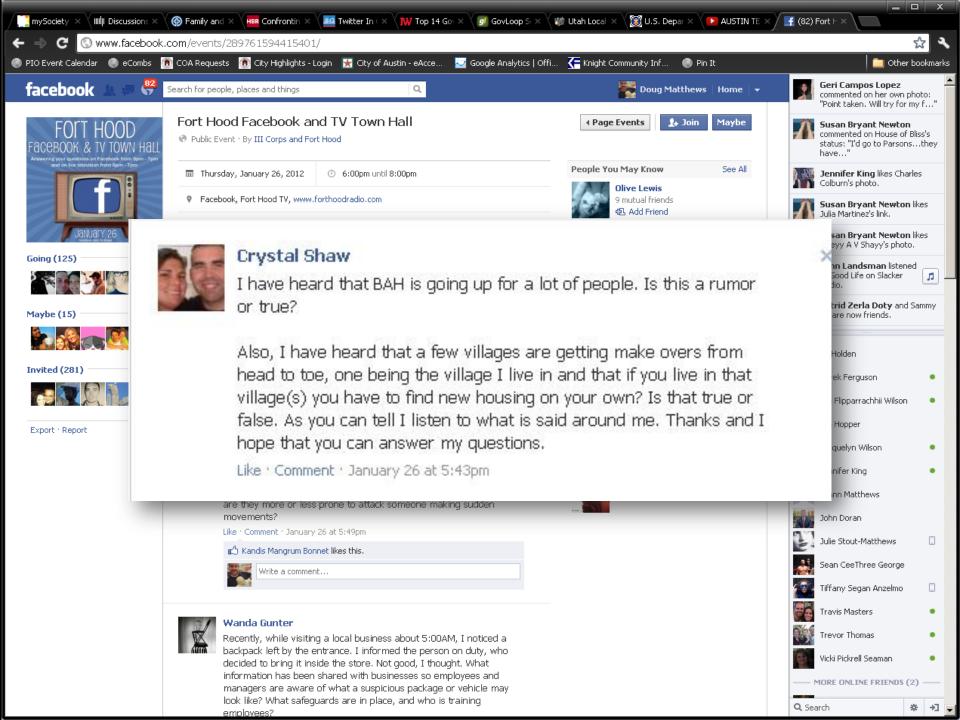


Blended Engagement

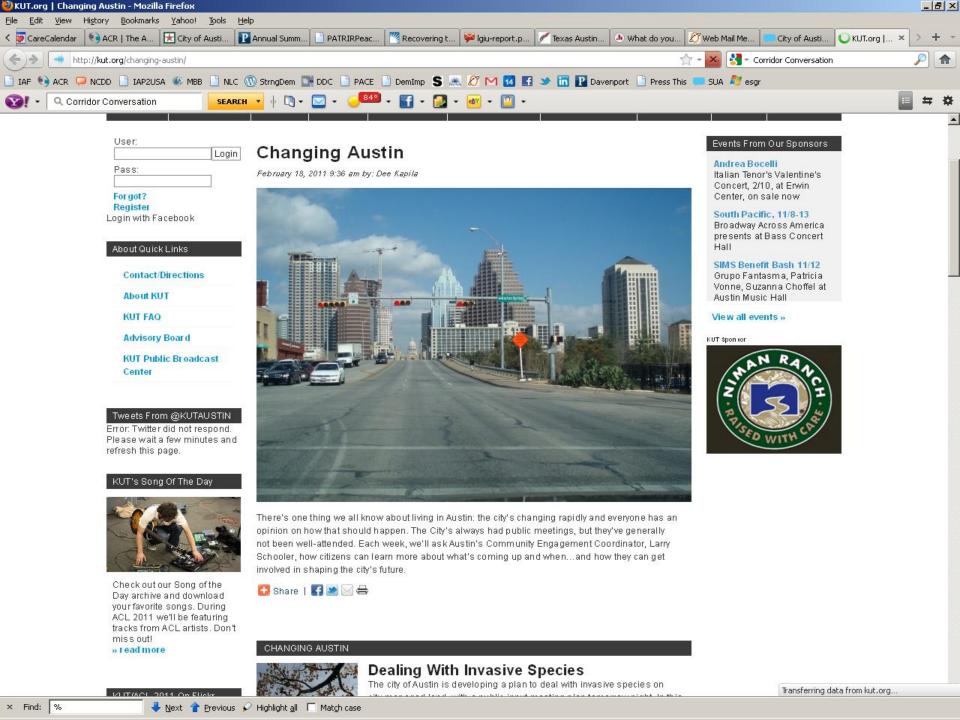


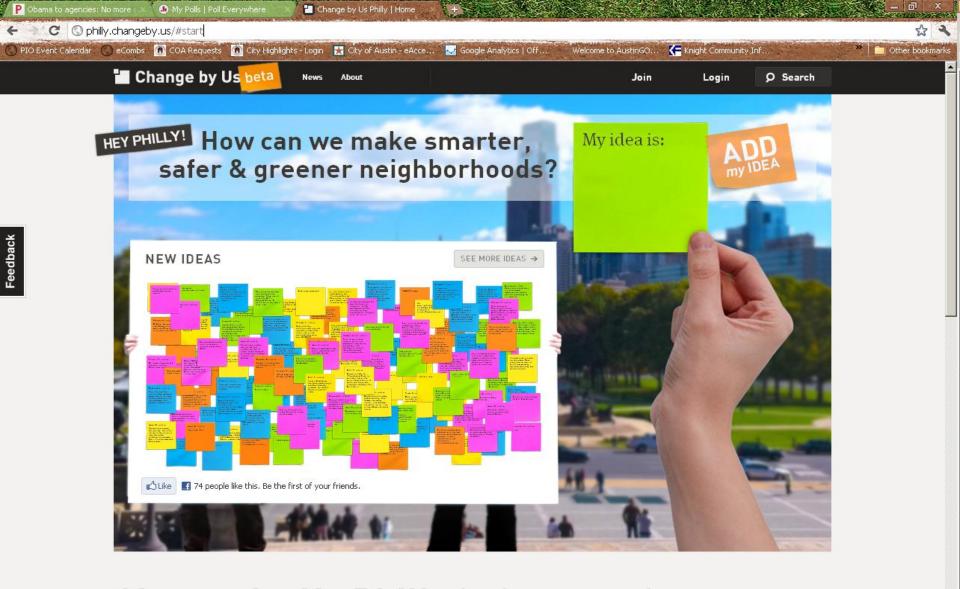




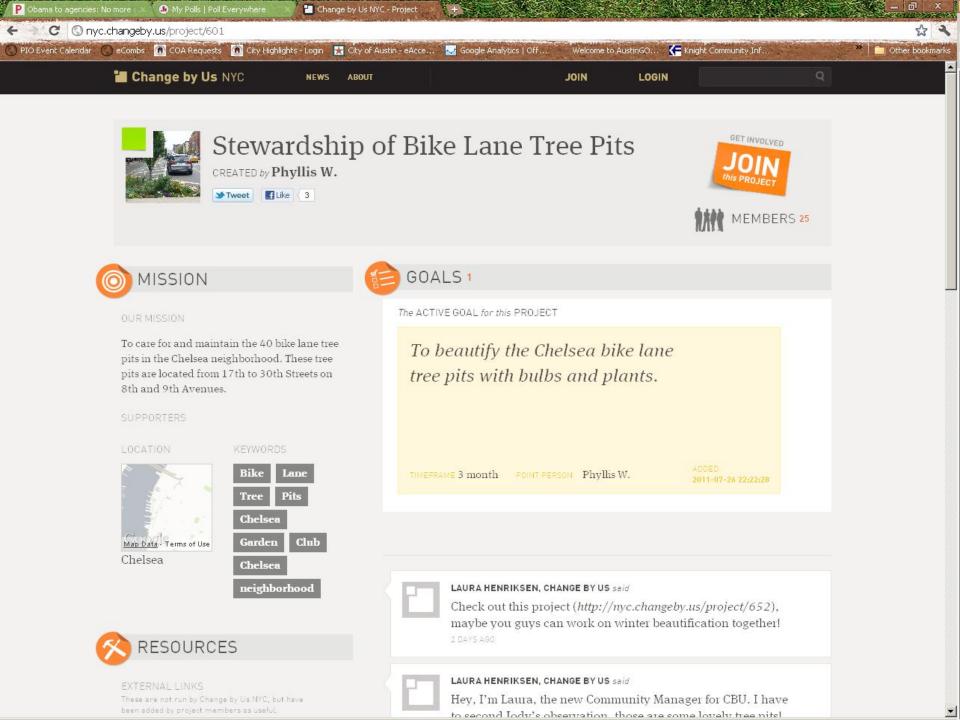


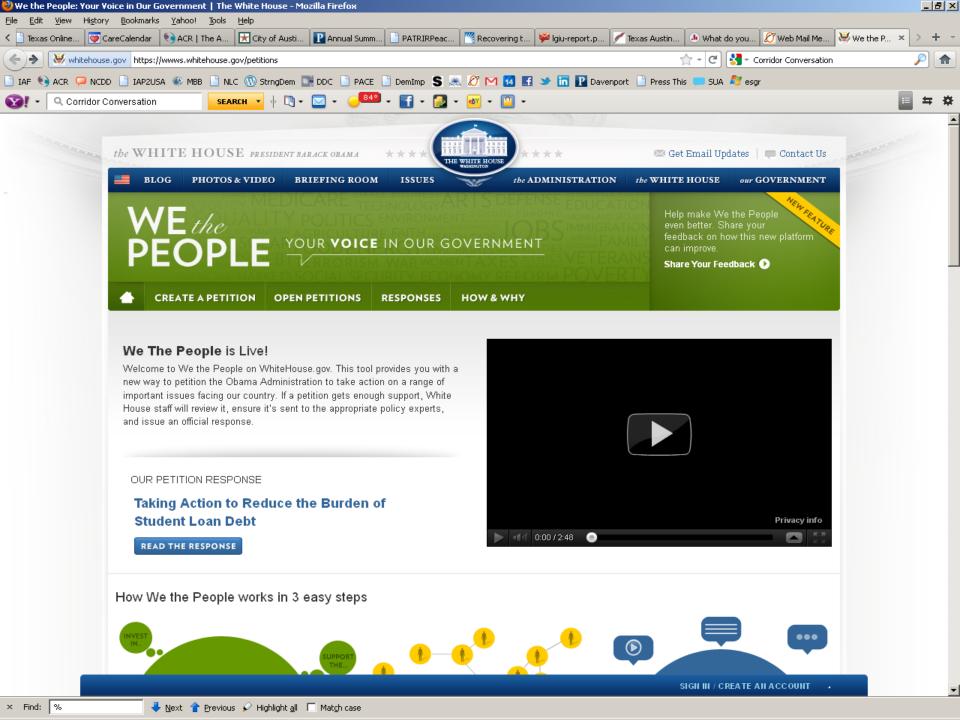
Bridging to Action



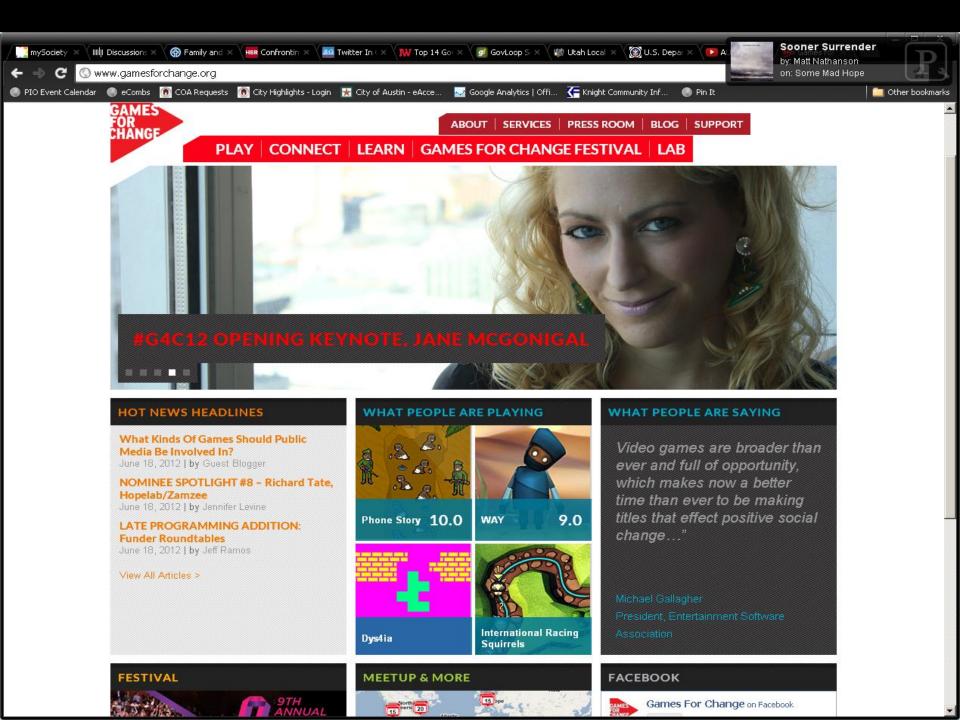


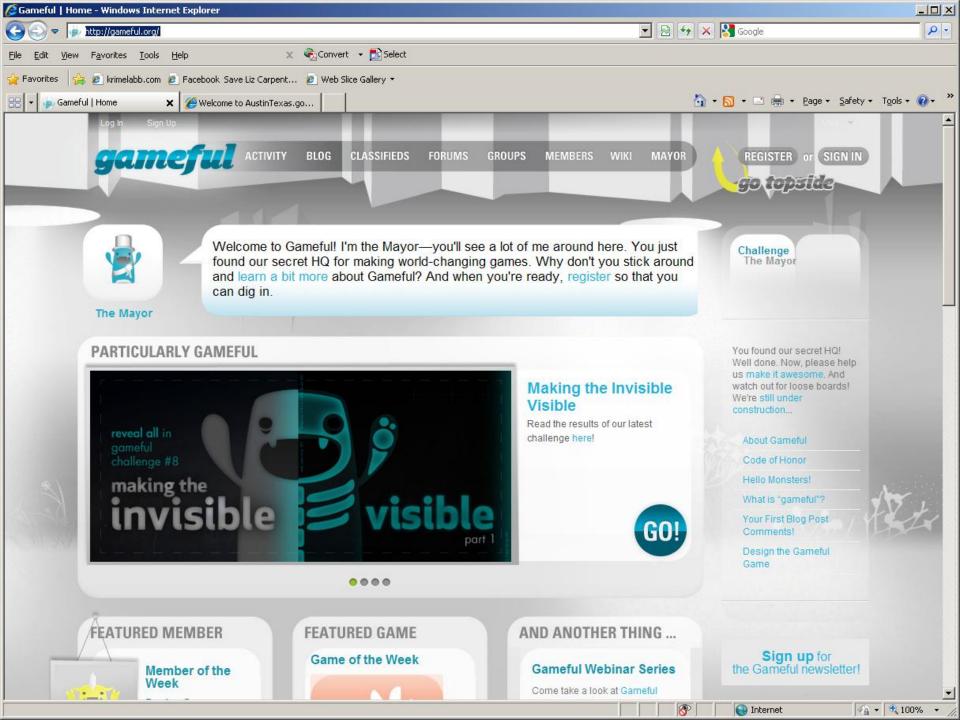
Change by Us Philly helps you share ideas, start projects, connect with resources, and make your community



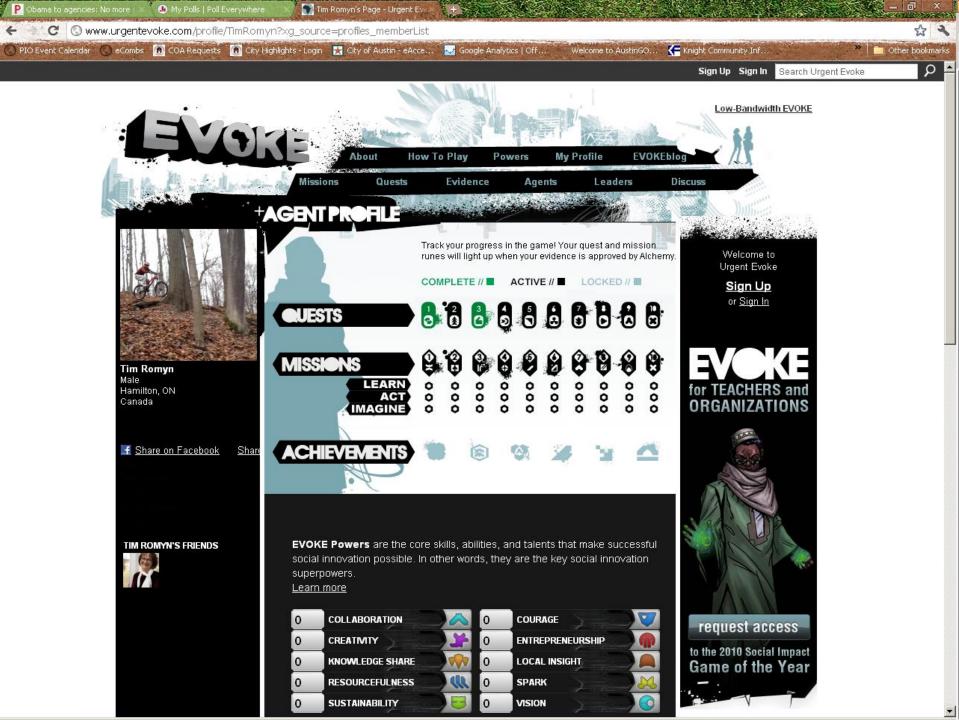


What if Farmville actually produced food?















watch what you want, when you want CINEMAX® and get 3 months free











Details



















So what's next for social change?

- Going mobile
- New platforms
- Open data
- Social gaming
- 7



Thank you

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