


Beyond The Beltway 3.19.12 Beth Niblock, CIO, City of Louisville



LOUISVILLE METRO DEPARTMENT OF
TECHNOLOGY SERVICES

Merger = Opportunity

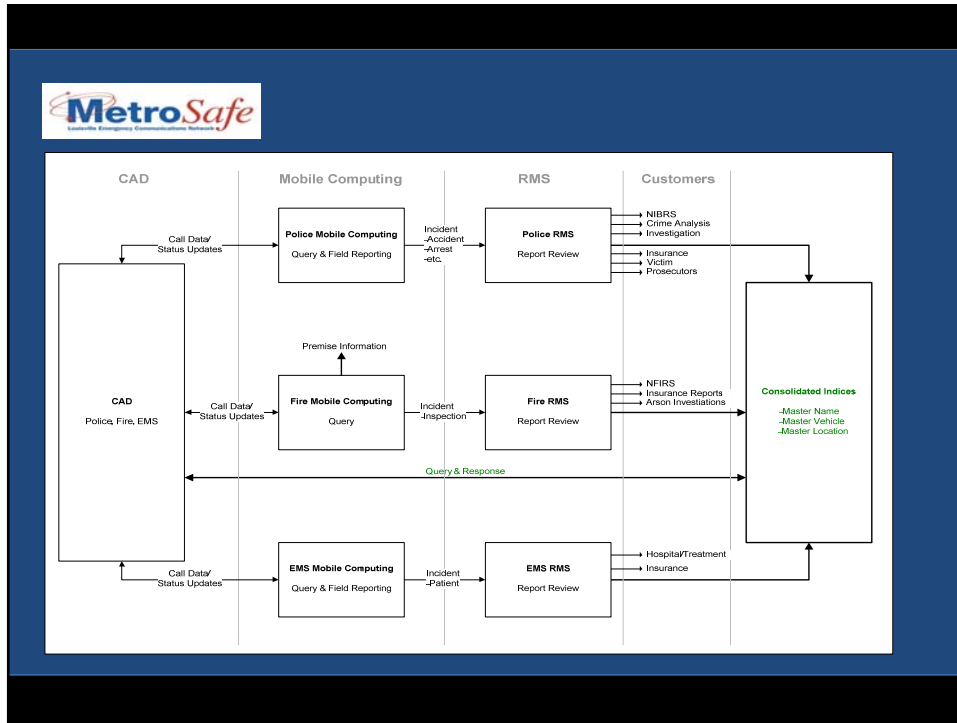
- Standardization/Centralization
 - Infrastructure
 - Back office operations
 - PeopleSoft
 - Oracle Financials
 - Exchange consolidation
- Personnel

Budget Crisis = Serious Opportunity

- Collaboration with Citizens
 - Citizen Engagement Platform
 - Virtual Talk To Greg
 - Social media for budget input
- Collaboration with other state and local governments and university
 - Website
 - VOIP/Data center
 - GIS Consortium
 - Work Order System
- Collaboration with other metro departments
 - Process re-engineering
 - Service level management

Future

- New Content Management System--Drupal in the Cloud
- More Open Data
- LouieStat
- BYOD
- Virtual meetings—council, zoning
- IBM Smart City Grant – Asthmapolis



Opportunities for Vendor Partners

- Reporting/Data/Open APIs
- Mobility
- BYOD
- Licensing flexibility