

# SPEAKERS' CONTACT INFORMATION

THURSDAY, OCTOBER 7

8:30 AM

WELCOME AND OPENING REMARKS

**Karen Robinson**, Chief Technology Officer and Director,  
State of Texas

*karen.robinson@dir.texas.gov*

10:40 AM

GENERAL SESSION

**LINKING TECHNOLOGY TO THE BUSINESS:  
PERFORMANCE MANAGEMENT AND IT GOVERNANCE**

**Jeff Fleece**, Deputy Chief Information Officer, Health and Human  
Services Commission, State of Texas

*jeff.fleece@hhsc.state.tx.us*

11:40 AM

CONCURRENT SESSIONS

**A CEO'S PERSPECTIVE: THE PERFECT CIO**

**James R. Hine**, Chief Executive Officer, Public Policy Solutions  
*ppsjimhine@msn.com*

**Alvin Miller**, Chief Operating Officer, Department of Assistive and  
Rehabilitative Services, State of Texas

*alvin.miller@dars.state.tx.us*

**Karen Robinson**, Chief Technology Officer, State of Texas

*karen.robinson@dir.texas.gov*

**WHERE THE RUBBER MEETS THE ROAD:**

**APPLYING REAL-WORLD LESSONS TO COLLABORATION  
AND APPLYING COLLABORATION TO THE REAL WORLD**

**Dustin Haisler**, Assistant City Manager and Chief Information  
Officer, City of Manor, Texas

*dhaisler@cityofmanor.org*

**Erin Hutchins**, Director of Portal Operations, Texas.gov

*erin@nicusa.com*

**Ryan Singer**, Community Consultant, The EPIC Global Challenge

*ryan@epicglobalchallenge.org*

1:10 PM

LUNCH KEYNOTE

**TECHNOLOGY TRENDS THAT MATTER**

**Moderator: Jon Fyffe**, Publisher, *Public CIO* Magazine  
*cchilds@govtech.com*

**David Bentley**, Account Manager, SLG Central Region,  
Adobe Systems

*dabentle@adobe.com*

**Hillary Hartley**, Director of Integrated Marketing, NIC, Inc.

*hillary@nicusa.com*

**Catherine Maras**, Chief Information Officer, Bexar County, Texas

*cmaras@bexar.org*

**Chris Sellers**, Director, IT Service Operations, Intel Corporation

*chris.sellers@intel.com*

2:30 PM

CONCURRENT SESSIONS

**BECOMING A HEAVY WEIGHT —  
HOW TO GET THE RIGHT PEOPLE IN YOUR CORNER**

**Moderator: Jeff McCartney**, Executive Director, Texas.gov  
*jmccartney@nicusa.com*

**Gene Crump**, Deputy Executive Director,  
Texas Workforce Commission

*gene.crump@twc.state.tx.us*

**Jeff Hahn**, Principal, Hahn Texas

*jhahn@hahntexas.com*

**Ed Serna**, Executive Director, Department of Motor Vehicles,  
State of Texas

*ed.serna@dmv.state.tx.us*

**LESSONS FROM THE PRIVATE SECTOR**

**Steve Gonzalez**, Senior Enterprise Architect, Americas EA  
Consulting Group, Hewlett-Packard

*steve.gonzalez@hp.com*

**Bob McGee**, Senior Account Manager, Storage Assessments

*jim.lopatosky@maine.gov*

**Doug Moore**, Executive Vice President, VION

*bob.mcgee@storageassessments.com*

**Chris Sellers**, Director, IT Service Operations, Intel Corporation

*chris.sellers@intel.com*

3:40 PM  
CONCURRENT SESSIONS

**BEYOND NERDS AND GEEKS: ENGAGING YOUR EMPLOYEES**

**Adam Jones**, Deputy Commissioner for Finance and Administration, Chief Operating Officer and Chief Information Officer, Texas Education Agency  
*adam.jones@tea.state.tx.us*

**Tom Shindell, Ph.D.**, Director of Organization Development, Texas Education Agency  
*tom.shindell@tea.state.tx.us*

**IT GOVERNANCE — DOING THE RIGHT THINGS**

**Moderator: Ed Swedberg**, Deputy Executive Director, Data Center Services, Department of Information Resources, State of Texas  
*ed.swedberg@dir.state.tx.us*

**Shane Bordeau**, Senior Solution Strategist, TOLA Public Sector, CA, Inc.  
*shane.bordeau@ca.com*

**Stephen K. High**, Executive Partner, Gartner Inc.  
*steve.high@gartner.com*

**Vijay George, P.E.**, Chief Information Officer, Lower Colorado River Authority  
*vijay.george@lra.org*

**Jake Nicholson**, Information Technology Director, Department of State Health Services, State of Texas  
*jake.nicholson@dshs.state.tx.us*