

SPEAKERS' CONTACT INFORMATION

Tuesday, December 1

10:45 AM

CONCURRENT SESSIONS

Governing In the Cloud – An Update on New Service Models

Benjamin Scheerer, Senior Principal Product Marketing Manager, CA
benjamin.scheerer@ca.com

IT Shared Services – Lessons Learned

David Faust, Systems & Programming Manager, Information Technology, City of Madison
dfaust@cityofmadison.com

Paul Houck, Network Administrator, Information Technology, Bayfield County
phouck@bayfieldcounty.org

Mobility and Management: Key Issues for Government

Dominic R. Starr, Regional Solutions Engineering Manager, Sprint
dominic.starr@sprint.com

GIS and Business Intelligence

David Lapp, Principal Sales Consultant, Oracle
david.lapp@oracle.com

Curt Pulford, Geographic Information Officer, Department of Administration, State of Wisconsin
curtis.pulford@wisconsin.gov

2:45 PM

CONCURRENT SESSIONS

Are You Ready to Star on YouTube?

Dan Chapman, Director of Creative Services, NIC
dchapman@nicusa.com

Dave Kragenbrink, Solutions Administrator, Information Technology, Waukesha County
dkragenbrink@waukeshacounty.gov

Driving Change

Michael Biagioli, Information Technology Manager/CIO, Waukesha County
mbiagioli@waukeshacounty.gov

Transparency and Public Records

Steve Knox, Director, Sales Consulting Enterprise 2.0, Oracle
stephen.knox@oracle.com

Wednesday, December 2

10:45 AM

CONCURRENT SESSIONS

Unified Communications

Randy Cowden, Global Converged Solutions Manager, Sprint
randy.cowden@sprint.com

Best Practices in Customer Service

John Dejung, Director, Dane County
dejung@co.dane.wi.us