

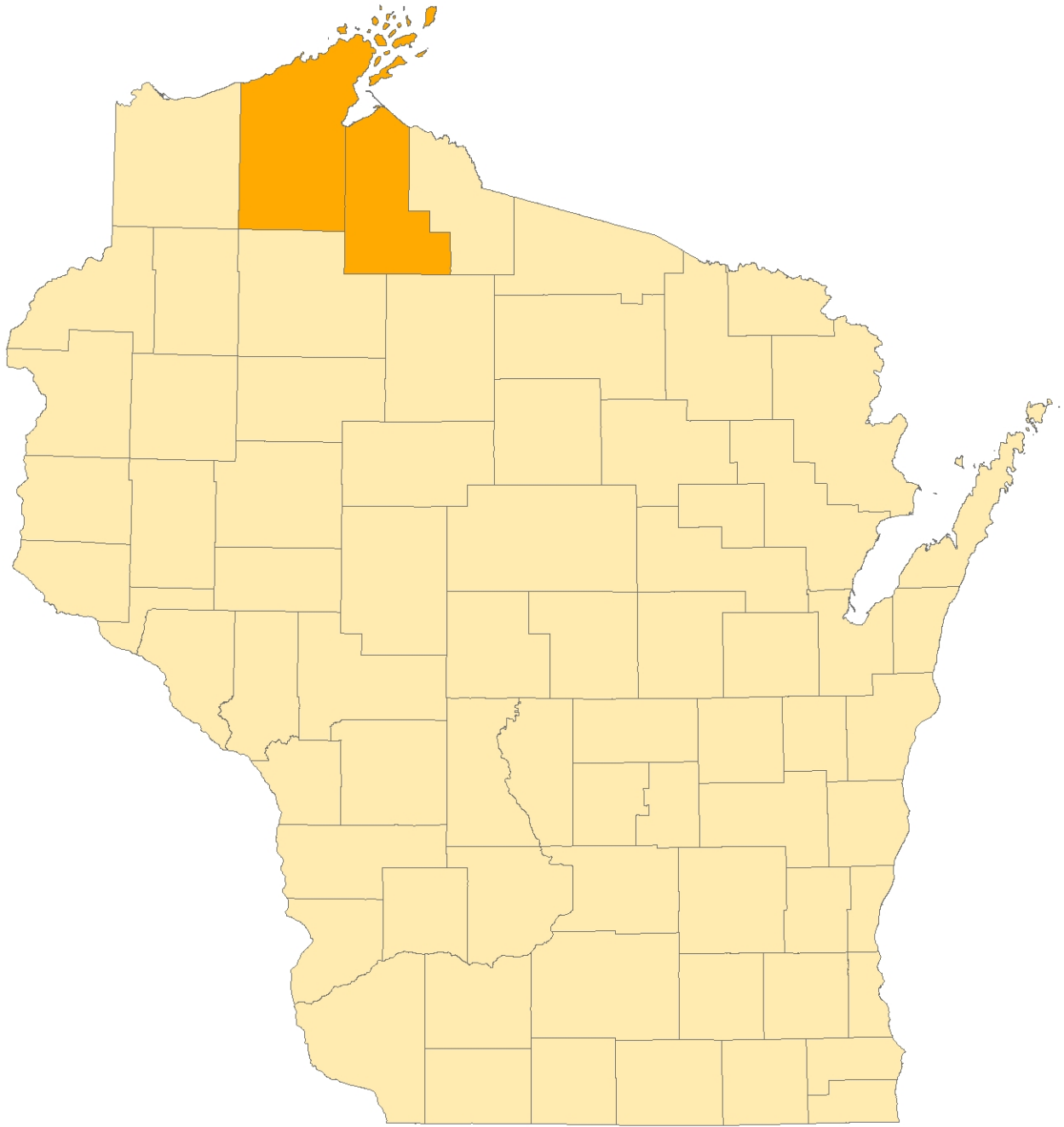
IT Shared Services Lessons Learned

Ashland/Bayfield County and
the City of Ashland
Records Management System

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Background

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Challenges

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Successes

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Lessons Learned

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Lesson Learned: Secure and maintain Buy In

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Lesson Learned: Inter-entity consolidation

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Lesson Learned: **Accountability**

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Lesson Learned: **Responsibility**

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Lesson Learned: Resources and Knowledge

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Lesson Learned: **Political challenges**

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Lesson Learned: Capital Requirements

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Lesson Learned: **Expectations**

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Thank You!

**Paul Houck
Bayfield County
Information Technology**

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