

SPEAKERS' CONTACT INFORMATION

TUESDAY, OCTOBER 6

10:45 AM

CONCURRENT SESSIONS

Performance Management with Service Level Agreements

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Information Access

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Virtual Office Solutions – Tools for the Anywhere, Anytime Workforce

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American Recovery and Reinvestment Act

Lance Boucher, Senior Policy Advisor, State of Maine
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1:50 PM

CONCURRENT SESSIONS

ITIL Awareness

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Governing in the Cloud – New Service Models

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3:10 PM

CONCURRENT SESSIONS

Are You Ready to Star on YouTube? The Risks and Rewards of Social Networking

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Cost Analytics and Decision Making

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