



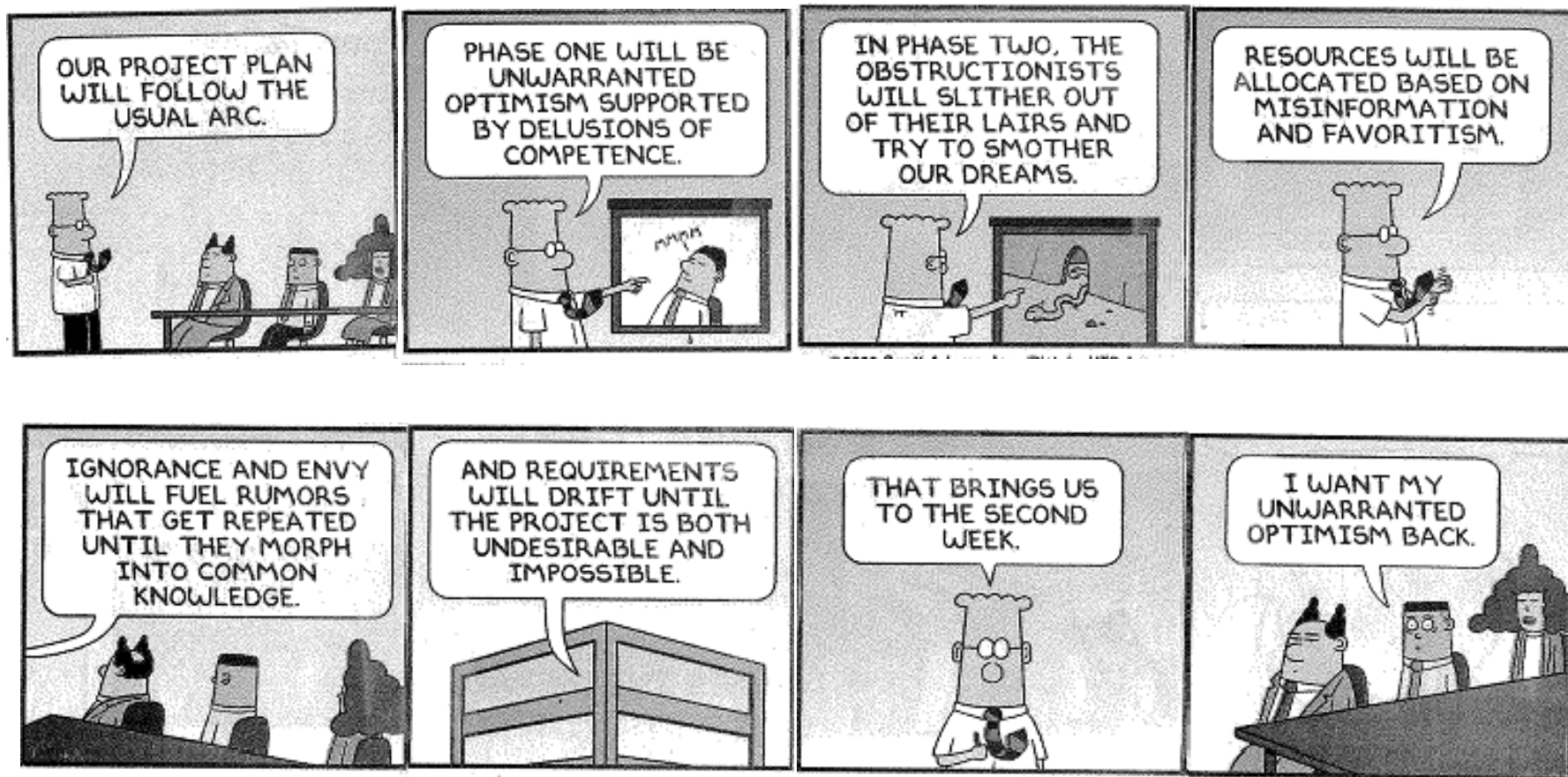
IT Governance at Office of the State Comptroller

GTC East 2009

September 23, 2009

DILBERT ON IT GOVERNANCE

DILBERT by Scott Adams

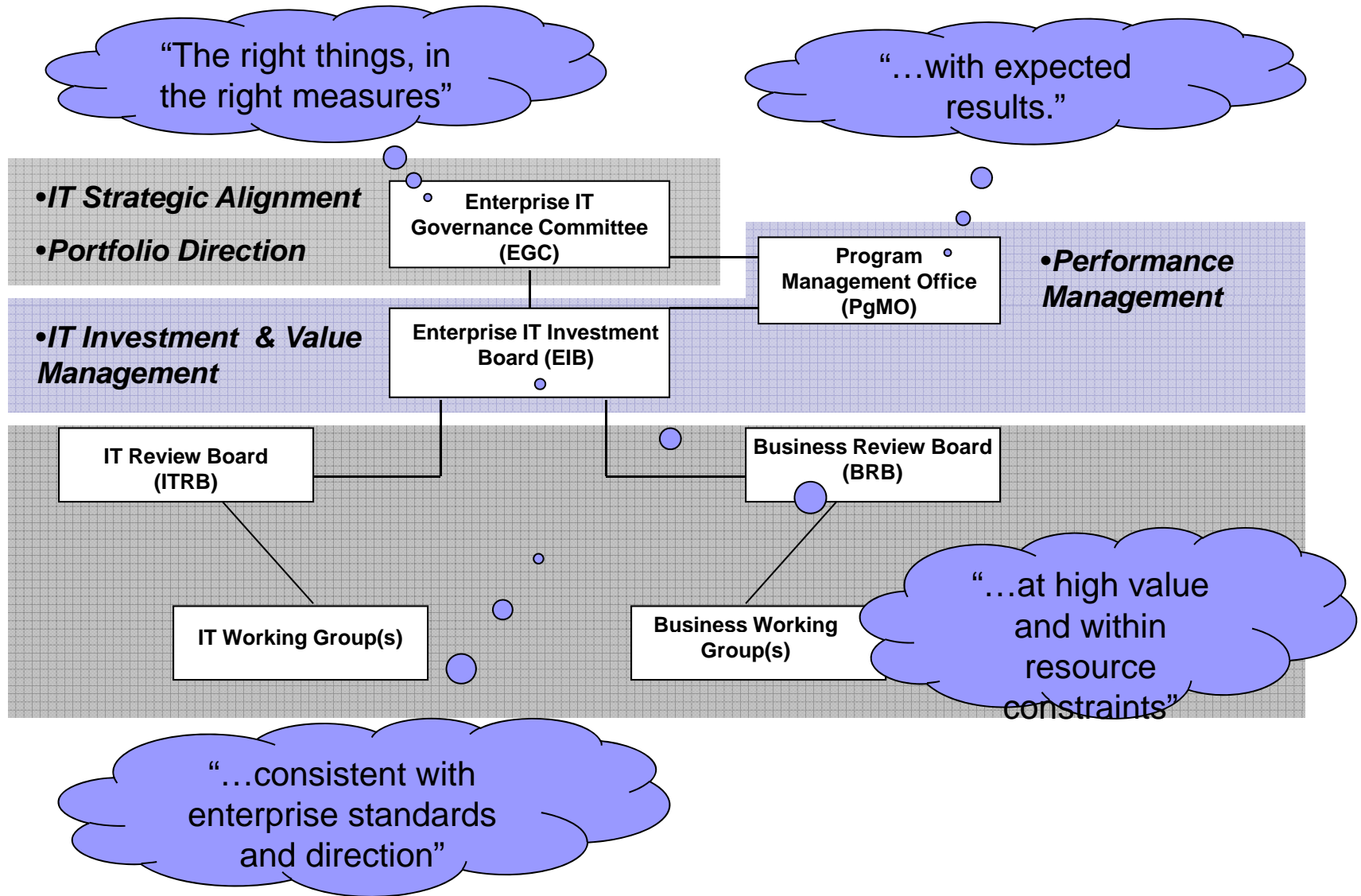




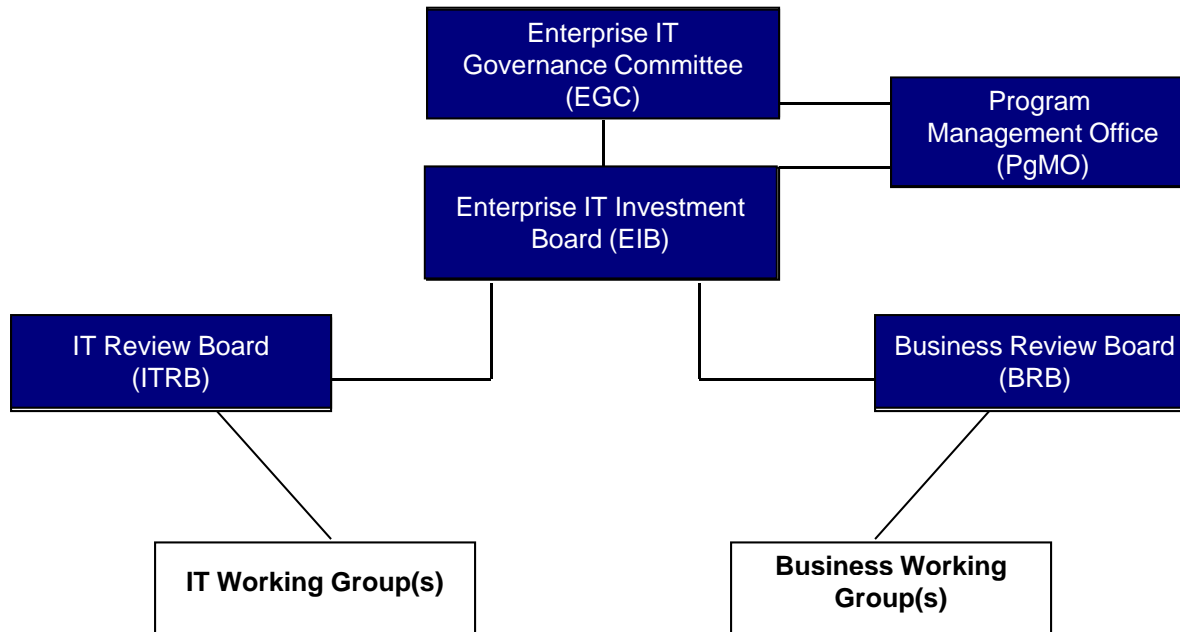
What problems are we trying to solve?

- **IT Strategic Alignment** → *“Do the right things,*
- **Portfolio Direction** → *...in the right measures,*
- **Investment & Value Mgmt** → *...at high value and within resource constraints,*
- **Architecture Planning & Assessment** → *...consistent with enterprise standards and direction, and”*
- **Performance Mgmt** → *...with expected results.”*

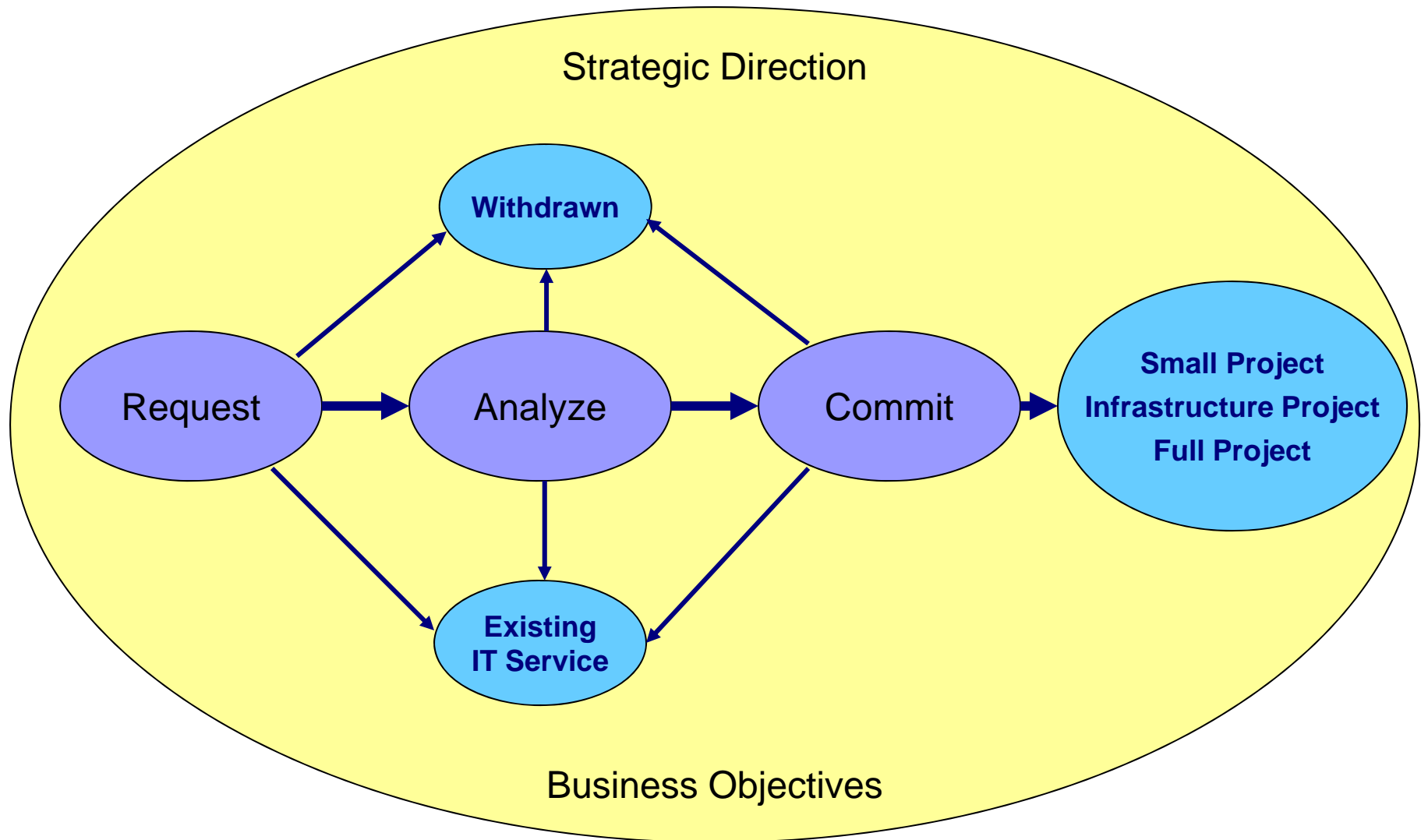
IT Governance Structure



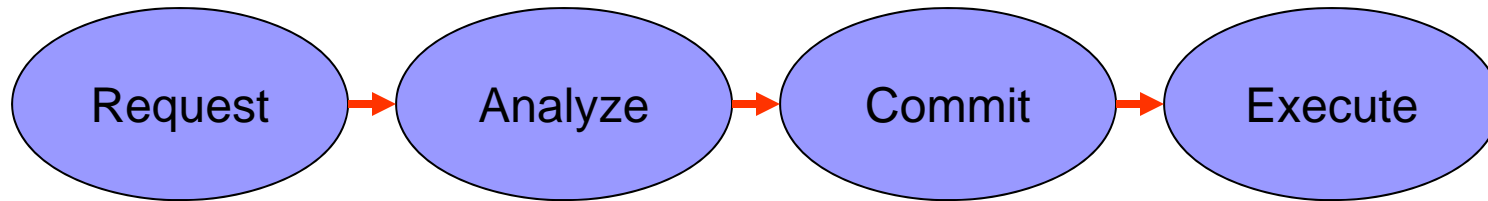
IT Governance Roles



IT Governance Process



Case Studies – Theory in Practice



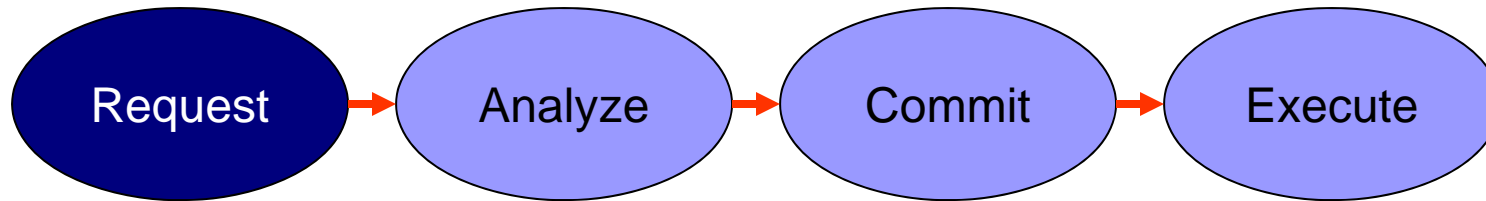
■ Bottom Up

- Justice Court Fund OCR Project

■ Top Down

- Open Book New York

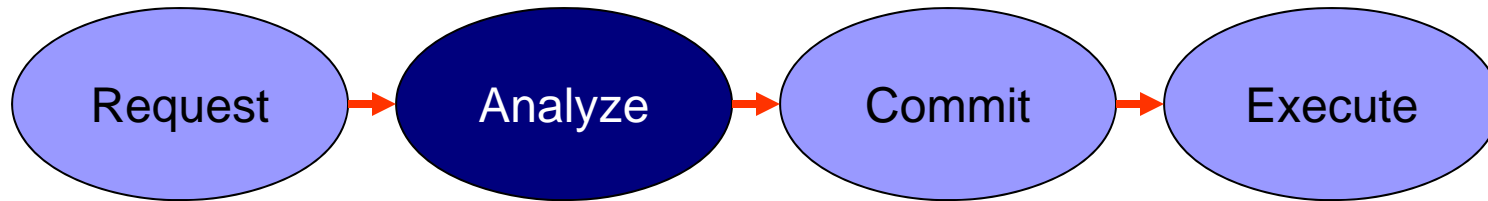
Case Study – Justice Court Fund OCR



■ Getting Started

- Minimal description of customer objectives
- Overview of process steps

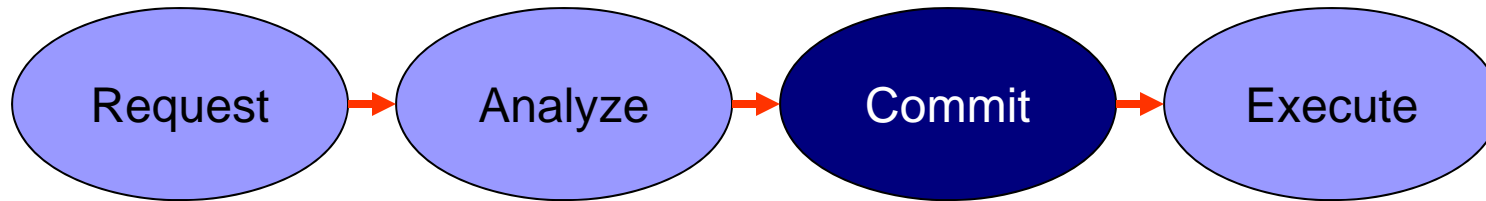
Case Study – Justice Court Fund OCR



■ Picking the Solution

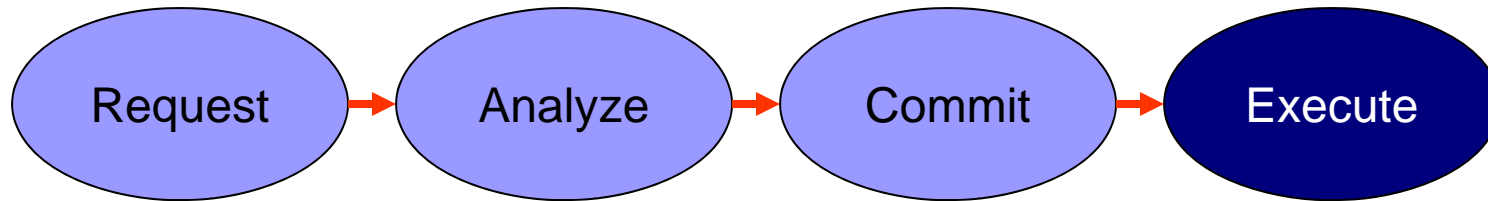
- Connected to existing OCR solution
- Coordinated with work on current systems
- Identified necessary procurements
- Identified project management consultant

Case Study – Justice Court Fund OCR



- Putting the Project Together
 - Refined the requirements
 - Developed resource estimates
 - Presented Concept Proposal

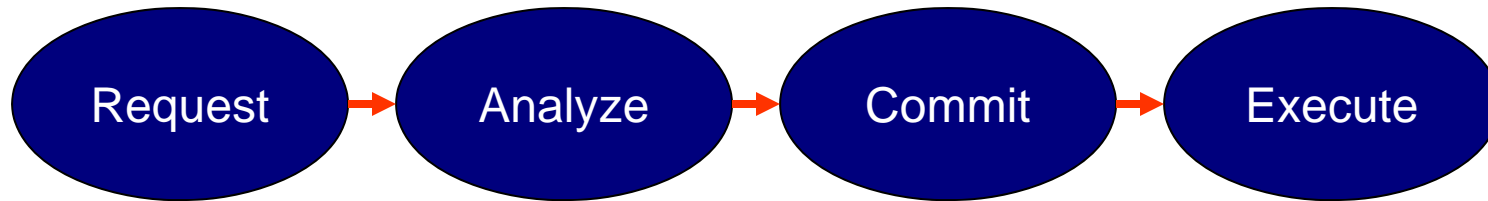
Case Study – Justice Court Fund OCR



■ Running the Project

- Tracked progress against plan
- Compared resources use to estimate
- Assessed deliverables against requirements

Case Study – Open Book New York



- Strategic Initiative
 - Executive leadership
 - Sensitivity to enterprise implications
 - Short-term as foundation for long-term
- Simultaneous steps due to time line

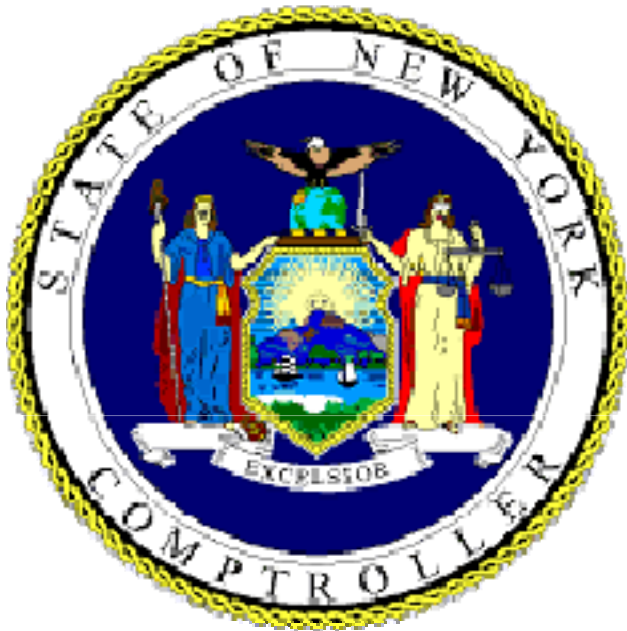


Wrap Up

Questions?

Open Discussion

Contact



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